Meeting Minutes

**Outline**

*Summarized using an AI Assistant. Please excuse any phonetic misspellings.*

**Prioritizing geriatric care at Sentara Northern Virginia Medical Center.**

* Alex recaps Sentara’s priorities (expediting care, improving throughput, reducing readmissions, standardizing screening and assessment tools).
* Alex and Megan discuss priorities for health system evaluation.
* Sentara discusses redesigning their ED to more optimally care for older adults.

**Improving geriatric care in emergency departments.**

* Aaron discusses universal intervention for geriatric patients across multiple hospitals.
* Aaron highlights the importance of contemplating economies of scale in infrastructure development.
* Sentara highlights the need for a geriatric-friendly environment in the emergency department, including brighter colors and patient safety considerations.
* Aaron explores the idea of a "geriatric-friendly disposition ratio" and the importance of community support for elderly patients.

**Emergency department challenges and goals for improvement.**

* The ED at Sentara feels very disjointed. They have an 8 bed observation unit that will be renovated.
* There are a lot of SNFs in the area which could get sent back after care to avoid admissions. Local rehab facilities are very quick to send patients to the ED.
* Patient safety is a priority, including fall protocols.
* Providers do a great job, but it could be more cohesive and focused. There could be enhanced communication with PCPs.
* Observation rate is 25-30%.
* Jeff mentions that patient experience is an important priority for them.
* Understanding where patients are at relative to their baseline, especially patients with cognitive impairment.

**Evaluating care processes in the ED, timeline adjustment, and preparation for discovery call.**

* Megan Donovan outlines ED evaluation process.
* Jeff estimates a timeline for rebuilding the ED, with design and construction process spanning 2026-2027.
* Megan Donovan provides an amended timeline based on feedback from the group.
* Discovery day involves a survey, documentation of care processes, and an hour-long meeting with Aaron to discuss high-impact and high-value care processes.

**Conclusion and Next Steps**

* Project team from Sentara to be identified as immediate next step
* Megan suggests including someone with an architectural or engineering background on the project.
* Jeff Christie shares that their hospital is in the initial stages of their Magnet journey, seeking to improve patient care and outcomes.