

Accreditation of a Geriatric ED

March 14, 2022

A GEDC Expert Panel Webinar



Moderated by:

Don Melady, MSc(Ed), MD Emergency Physician Mount Sinai Hospital, Toronto, Canada GEDC Faculty

Sharing best practices and promising interventions in Geriatric Emergency Care

EXPERT PANEL



Kevin Biese, MD MAT Emergency Physician University of North Carolina Chair of the ACEP Geriatric ED Accreditation Board of Governors



Luna Ragsdale, MD, MPH
Chief, Emergency Department
Geriatric ED
Durham VA Health Care System
Level 2 Geri ED



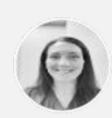
Mitch Erickson, BSN MS, DNP Associate Clinical Professor GED Advanced Practice Consultant, UCSF Health Level 1 Geri ED



Nida Degesys, MD Medical Director Age Friendly ED UCSF Health Level 1 Geri ED



Aaron Malsch, RN, MSN, GCNS-BC Advocate Aurora Health Geri ED Program Manager of 16 Accredited GEDs, Wisconsin and Illinois Level 3 Geri EDs



Bridgette Dollhopf, RN, BSN Nurse Manager Aurora BayCare Medical Center Emergency Department and Urgent Care Level 3 Geri ED





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@the**GEDC**

Our Vision

A world where all emergency departments provide the highest quality of care for older patients

Our Mission

We bring best practice into action.

We transform and evaluate interdisciplinary best practice in geriatric emergency medicine, and then build and distribute practical, evidence-based clinical curriculum and quality improvement tools that support sustainable, quality care for older adults.





Join the GEDC

- Become a GEDC Partner
- Access to GEDC community forum
- Share best Geri ED practices
- Access to education, implementation and evaluation resources

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Expert Panel Webinar

The Geriatric Emergency Department Collaborative March 14, 2022



@theGEDC

What question do you have for our panelists about accreditation?



Meet Your Expert Panel



Kevin Biese, MD MAT Emergency Physician University of North Carolina Chair, ACEP Geriatric ED Accreditation Board of Governors



Luna Ragsdale, MD, MPH
Chief, Emergency Department
Geriatric ED
Durham VA Health Care System
Durham, North Carolina
Level 2 Geri ED



Mitch Erickson, BSN MS, DNP
Associate Clinical Professor
GED Advanced Practice Consultant,
Age Friendly ED
University of California, San Francisco Health
Level 1 Geri ED



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Medical Director
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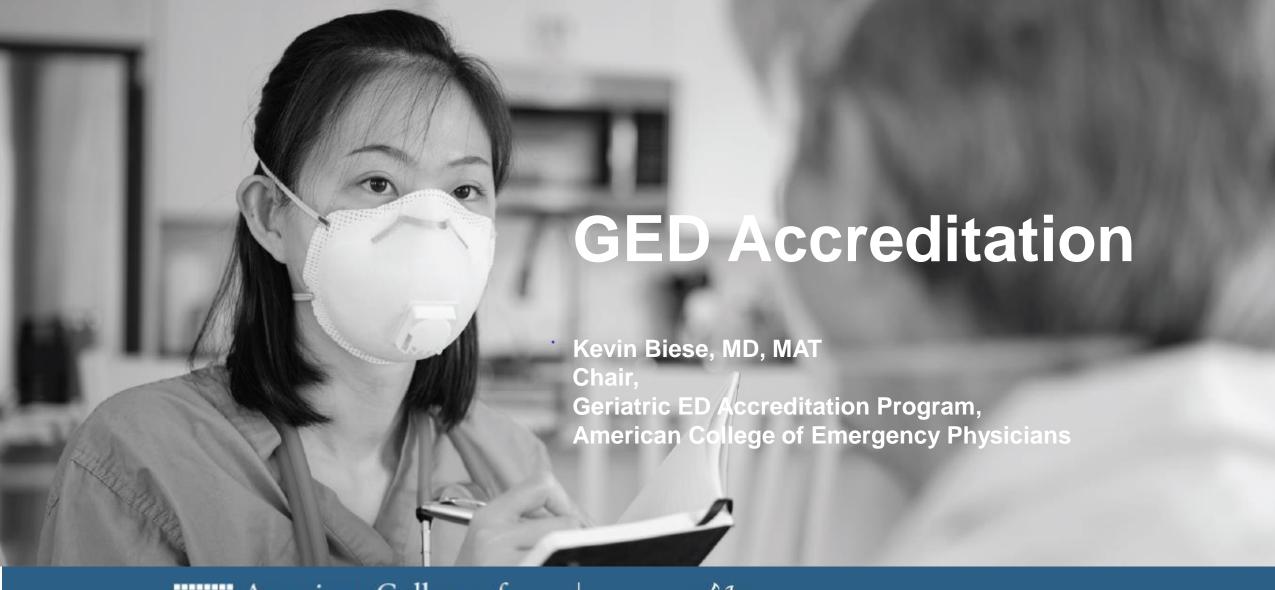


Aaron Malsch, RN, MSN, GCNS-BC Advocate Aurora Health Geri ED Program Manager of 16 Accredited GEDs, Wisconsin and Illinois Level 3 Geri EDs



Bridgette Dollhopf, RN, BSN
Nurse Manager
Aurora BayCare Medical Center,
Emergency Department and Urgent Care
Green Bay, Wisconsin
Level 3 Geri ED













Level 3: Good geriatric ED care

- At least one MD and one RN champion
- Evidence of geriatric-focused education (4 hours)
- Evidence of geriatric focused care initiative and adherence plan
- Mobility Aids
- Food & drink available 24/7

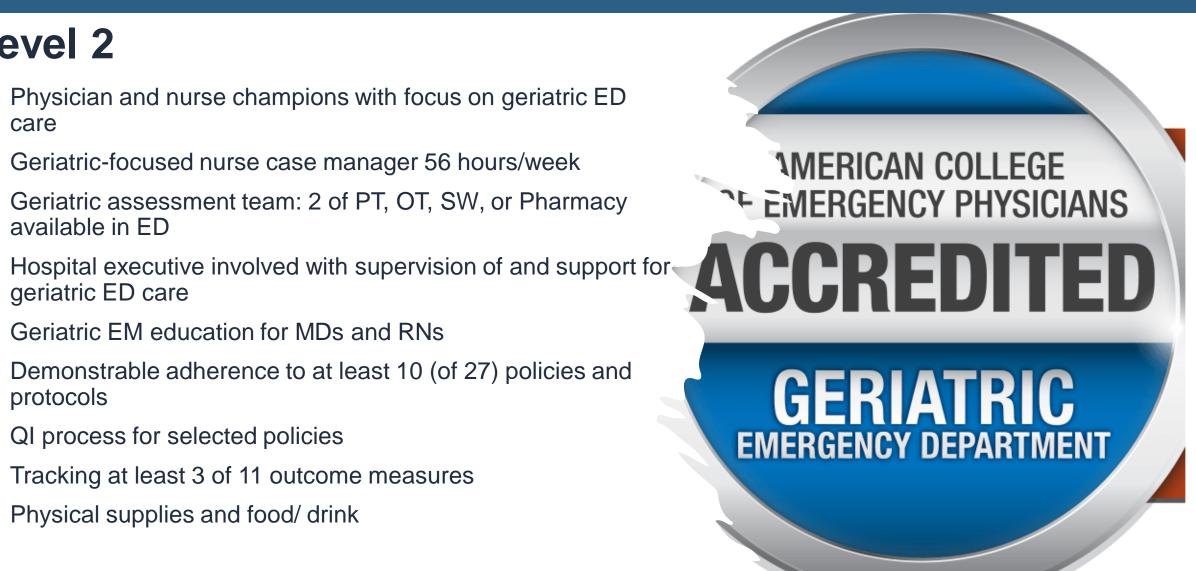






Level 2

- Physician and nurse champions with focus on geriatric ED care
- Geriatric-focused nurse case manager 56 hours/week
- Geriatric assessment team: 2 of PT, OT, SW, or Pharmacy available in ED
- Geriatric EM education for MDs and RNs
- Demonstrable adherence to at least 10 (of 27) policies and protocols
- QI process for selected policies
- Tracking at least 3 of 11 outcome measures
- Physical supplies and food/ drink







Level 1: Center of excellence in geriatric ED care

- Physician & nurse champions (medical/ nurse director)
 with focus on geriatric EM + patient advisor
- Geriatric-focused nurse case manager 56 hrs / week
- Geriatric assessment team: 4 of PT, OT, SW, or Pharmacy available in ED
- Hospital executive-assigned supervision of and support for geriatric ED resources
- Geriatric EM education for MDs and RNs
- Demonstrable adherence to at least 20 (of 27) policies and protocols
- QI process for selected policies
- Tracking at least 5 of 11 outcome measures
- More physical supplies, space modifications, and food/ drink



Creating a **Geriatric Emergency** Department

A Practical Guide

John G. Schumacher and Don Melady

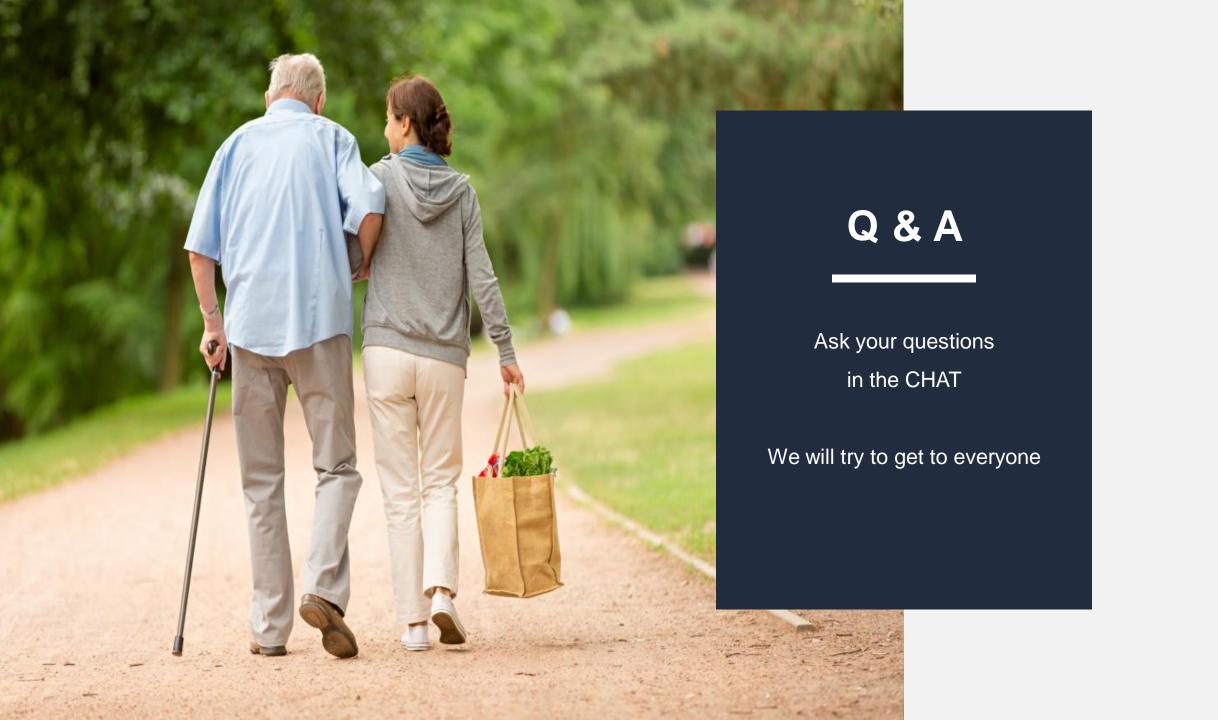


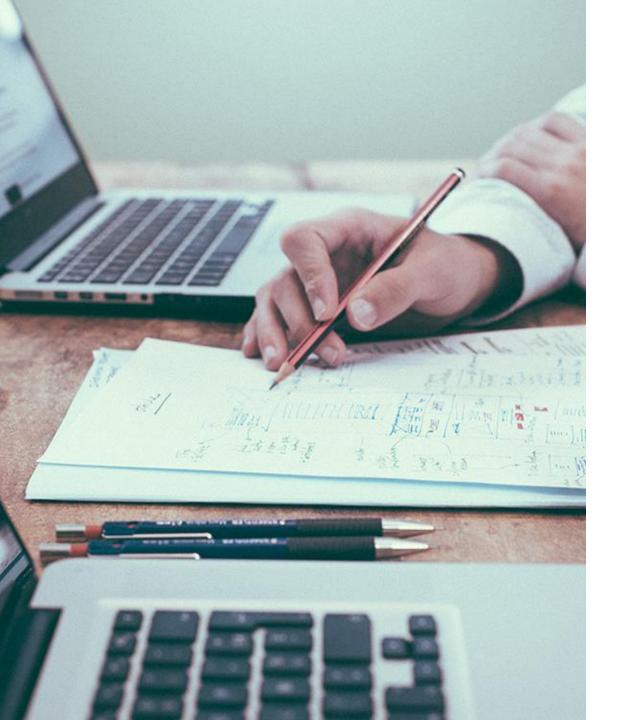
A practical guide to getting started with lots of personal stories and resources from around the world

\$29

Available online through: Amazon and Cambridge University Press







OUR NEXT GEDC EXPERT PANEL WEBINAR

GEDC Webinar | Delirium and Cognitive Impairment in the Geriatric ED

April 18, 2022 @ 3PM EST

Please register in advance here:

https://us02web.zoom.us/webinar/register/WN_By0V8paKTAuhUt98JzjNog





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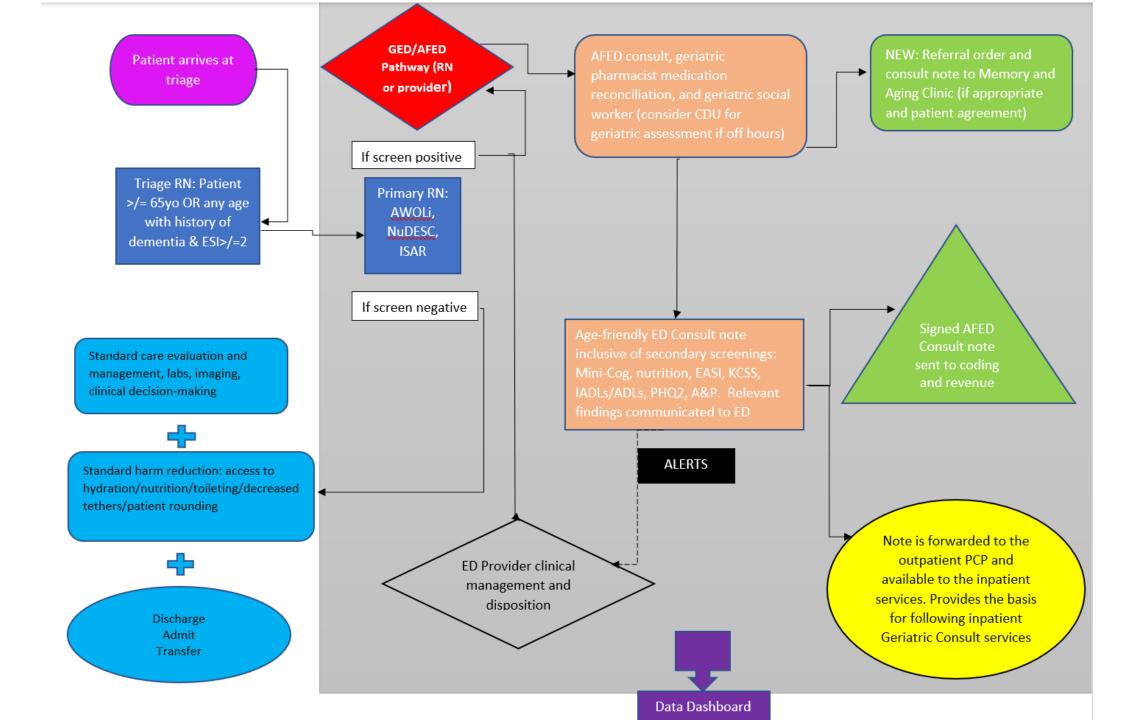
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AGE FRIENDLY Emergency Department Consult Note (Geriatrics) Assessment and Plan Summary

Your older adult patient was evaluated in the UCSF Parnassus ED by our Age-Friendly ED Pathway geriatric consultant. Below is a summary but details follow in assessment and plan below.

| | Pos or Neg or Unable to assess | Comments |
|---|--|----------|
| Delirium or cognitive impairment risk or mood disorder concerns | {Positive/Negative/Unable to assess:41274} | |
| Function or mobility or sensory impairment concerns | {Positive/Negative/Unable to assess:41274} | |
| Medication concerns | {Positive/Negative/Unable to assess:41274} | |
| Elder abuse/Neglect concerns | {Positive/Negative/Unable to assess:41274} | |
| Home safety concerns | {Positive/Negative/Unable to assess:41274} | |
| Caregiver Stress/Social Isolation concerns | {Caregiver Stress:42183} | |
| Translation Needed | {Yes or No:22831} | |
| Advanced Directive | {Positive/Negative/Unable to assess:41274} | |
| Nutrition/Food Security | {Positive/Negative/Unable to assess:41274} | |

Feel free to access this resource for deprescribing in older adults.

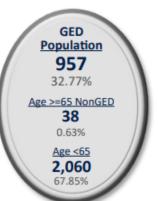
Resources for Clinicians - US Deprescribing Research Network





Start Date 02/01/2022

End Date 02/28/2022



Reporting Period: 2/1/2022 to 2/28/2022

| Population Length of Stay | | | | | | | | | | | | | |
|---|--------------|------------------|--|-----------------|--------------------------------|------------|--------------------------------------|------------------------------|--------------|--------------|------------------|--------------|-------------|
| | ARRIVED - | RALL DEPARTED | ADMIT ARRIVED - DE | EPARTED ARE | DISCHARGES RIVED - DEPARTED | | OOR - PROVIDER | ADMITDISP - I | | | S - BED ASSIGN | | - ED DEPART |
| | AVG hh:mm | MED hh:mm | AVG hh:mm | | VG MED | AV hh:r | | AVG hh:mm | MED hh:mm | AVG hh:mm | MED hh:mm | AVG hh:mm | MED |
| GED Population | 14:06 | 09:41 | 20:05 | 17:51 09: | :10 06:51 | 01: | 35 00:51 | 02:51 | 01:37 | 10:12 | 07:05 | 02:08 | 01:18 |
| Age >= 65 NonGED | 06:12 | 03:44 | 07:19 | 05:29 15: | :28 15:28 | 00: | 22 00:20 | 01:24 | 01:25 | 03:31 | 00:41 | 01:02 | 01:00 |
| Age < 65 | 10:02 | 06:09 | 21:00 | 18:31 07: | :14 05:17 | 01: | 32 00:53 | 03:00 | 01:19 | 09:59 | 06:49 | 02:19 | 01:13 |
| Population Dispositions, Orders, Return Visits, & Notes | | | | | | | | | | | | | |
| | Admit | AMA | Discharge | Eloped | Expired | LWBS | OR Admit | <u>Transfer</u> | | | | | |
| GED Population | 434 | 10 | 463 | 4 | 1 | 23 | 3 | 19 | 1 | | | | |
| Age >= 65 NonGED | 8 | 1 | 2 | 0 | 4 | 4 | 0 | 0 | | | | | |
| Age <65 | 409 | 12 | 1,414 | 27 | 0 | 139 | 8 | 51 | | | | | |
| GED Population | | | RETURN VISITS WITHIN 30 DAYS 127 | CDU ORDER 73 | PALLIATIV S CONSULT | | YSICAL THERAPY FERRAL ORDERS 0 | GEDI CONSULT ORDERS 45 | GEDI | NOTES | RESTRAINT ORDERS | FALLE | VENTS |
| Age >= 65 NonGED | | | 1 | 1 | (| 0 | 0 | 0 | | | | | |
| Age < 65 | | | 333 | 106 | (| 0 | 0 | 0 | | | | | |

Total **At Risk Patients** 212 21.31%

ISAR % Screened 35.11% Total Screened 336 % Positive 53.87% Total Positive 181

NuDESC % Screened 47.13% Total Screened 451 % Positive 11.09% Total Positive 50

AWOL % Screened 38.24% Total Screened 366 % Positive 16.12% Total Positive 59

AWOLi (Positive Informant) % Screened 31.77% Total Screened 304 % Positive 9.87% Total Positive 30

0

STEADI % Screened 34.91% Total At Risk Screened 74 % Positive 78.38% Total Positive 58

STRATIFY % Screened 90.09% Total At Risk Screened 191 % Positive 6.81% Total Positive 13

bCAM % Screened 31.13% Total At Risk Screened 66 % Positive 13.64% Total Positive

Elderly Abuse % Screened 7.55% Total At Risk Screened 16 % Positive 0.00% Total Positive

minicog % Screened 2.51% Total Screened 24 % Positive 16.67% Total Positive 4

ad8 % Screened 1.99% Total Screened 19 % Positive 78.95% Total Positive 15

KCSS PHQ2 % Screened % Screened 0.63% 5.43% Total Screened Total Screened 52 % Positive % Positive 0.00% 17.31% Total Positive Total Positive

Nutrition % Screened 5.96% Total Screened 57