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THE GERIATRIC
EMERGENCY DEPARTMENT
COLLABORATIVE

EDUCATE IMPLEMENT EVALUATE

What Matters to Older Adults in the Geriatric ED

Expert Panel Webinar

Monday, November 21, 2022

3:00–4:00 EST

Moderated by:



Don Melady, MD, MSc(Ed)

Emergency Physician

Mount Sinai Hospital, Toronto, Canada

GEDC Faculty



Mary Tinetti, MD

Geriatrician

Yale New Haven Health



Cameron Gettel, MD

Yale New Haven Health



Colleen McQuown, MD

Director Geriatric EM Program,
Louis Stokes Cleveland VA
Medical Center



Thomas Dreher-Hummel, MSN

Advanced Practice Nurse, Geriatric ED
Basel University Hospital
Switzerland



Usman Khan, MD

Geriatrician, Glen Cove Hospital
Northwell Health



Teresa Murray Amato, MD

Vice President Resource Management
Director Geriatric Emergency Medicine
Northwell Health



Payal Sud, MD

Glen Cove ED
Northwell Health



Jordan Spencer,

Care Navigator for QA
Dallas Regional Medical Center
Prime Healthcare



Anne Xenos,

Corporate Executive Director
of Senior Care,
Prime Healthcare

Sharing best practices and promising interventions in
Geriatric Emergency Care



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EXPERT PANEL

When you hear the term “What Matters Most”, what do you think of?

Quality of life:

preserving abilities and autonomy

Knowing the person better:

What people and places and experiences matter to that person; what gives their life meaning

Patient-centred care:

Identifying patient's wishes and wants and goals; seeing the patient as a whole person.

End-of-life Care:

Helping with care planning; ensuring care is concordant with the patient's wishes.



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Our Vision

A world where all emergency departments provide the highest quality of care for older patients

Our Mission

We bring best practice into action.

We transform and evaluate interdisciplinary best practice in geriatric emergency medicine, and then build and distribute practical, evidence-based clinical curriculum and quality improvement tools that support sustainable, quality care for older adults.

GEDC Partners

gedcollaborative.com/partnership

Partnership

GEDC Partners work together to transform ED care of older adults; catalyze action at local and national levels to support these care transformations; and evaluate the impact of these new models of care for older people.

Join the GEDC

- Access to GEDC community
- Share best Geri ED practices
- Access to education tools
- Implementation tools and training
- Evaluation resources

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What Matters Most in the Geriatric ED

Expert Panel Webinar

The Geriatric Emergency Department Collaborative
November 21, 2022

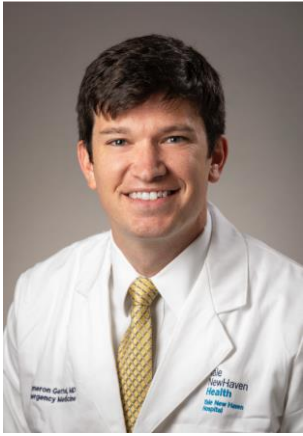
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What question do you have
for our panelists?



Meet Your Expert Panel



Cameron Gettel,
MD, MHS



Mary Tinetti,
MD



Colleen, McQuown,
MD



Teresa Murray Amato, MD



Usman Khan, MD



Anne Xenos



Jordan Spencer



Thomas Dreher-
Hummel, APN, MScN



Payal Sud, MD

HISTORY OF PRESENT ILLNESS



- HIE COVID-19 Result (On A
- Complex Care
- International Travel
- Domestic Travel
- Preferred Language to Add
- Severe Sepsis Alert
- Patient Identity
- Child Abuse Assessment (p
- History of Present Illness

Goals of Care

- GOALS OF CARE
- Advance Directives
- Conversation Discussion
- What Matters Most To Pati
- Treatment Guidelines
- MOLST

- HIV
- PAST MEDICAL/SURGICAL/FA
- ALLERGIES AND HOME MEDI
- REVIEW OF SYSTEMS
- VITAL SIGNS (Pullset)
- PHYSICAL EXAM
- CURRENT ORDERS/ORDER EN
- RESULTS
- PROGRESS NOTE
- CONSULTATIONS/SHIFT CHA
- DISPOSITION
- ATTESTATION STATEMENT

Embedded GOC note

GOALS OF CARE

Participants Patient Family... Staff...

Advance Directives

Does patient have Advance Directive Yes... No...

Does Patient Have a Surrogate Yes... No

Does the Patient have a Court Appointed Guardian (1750-B) Yes... No

Caregiver: yes no declines information could not be obtained

Conversation Discussion

Conversation Diagnosis Prognosis MOLST Discussed Treatment Options Holistic Chaplaincy Referral Child Life Referral (NSUH,LU) Hospice Referral Palliative Care Referral

Conversation Details

Large text area for conversation details with a scroll bar on the right.

What Matters Most To Patient and Family

What matters most to patient and family

Treatment Guidelines

Decision Maker Patient Health Care Proxy Surrogate Court Appointed Guardian (1750-B)

Treatment Guidelines DNR Order Comfort measures only Do not re-hospitalize No blood draws No artificial nutrition No antibiotics Intubation trial Artificial nutrition trial Antibiotic trial IV fluid trial No IV fluids

Treatment Guideline Comments

Future Hospitalization/Transfer Send to hospital, if necessary, based on MOLST orders Do not send to hospital unless pain or severe symptoms cannot...

MOLST

Completed 21 - Oct - 2022

Updated

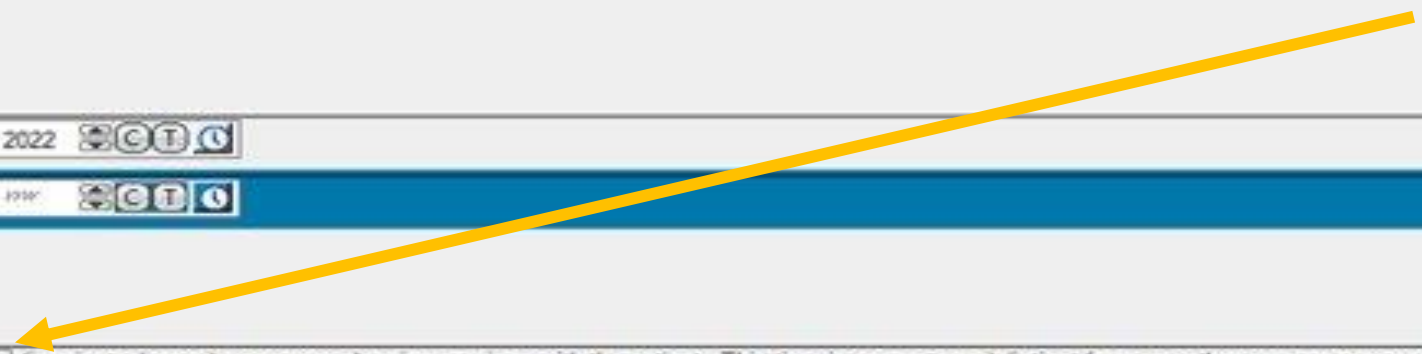
Time Spent on Advance Care Planning

I spent (in minutes) on advance care planning services with the patient. This time is separate and distinct from any other care management services provided on this date

Location of Discussion

Location of discussion Face to face Telephone

Able to bill



ED Provider Note-GOC- Attending P. Sud 09.29.22 @ 07:58

Goals of Care Conversation - Advanced Car... 09.16.21 @ 15:36

Population: Inpatients with Age>=65 discharged after 2019

Overall Summary

Total Patients	% of Patients with GOC Document	Location of First GOC Conversation
<p>Total Acute Patients: 3,821</p> <p><i>*Excludes OB, Psych, Hospice and Rehab services</i></p>	<p>Total Patients: 44% (N=1,694)</p> <p>Mortality (n=199)</p> <p>No GOC: 8% Has GOC: 92%</p>	<p>Inpatient: 39% (N=661)</p> <p>Emergency: 61% (N=1,033)</p>

Trends based on discharge date

GOC Compliance and Time Measures

ED

All GOC Note information is based off the first note written

% of Patients with GOC Document Total Volume	ED GOC Convo: Volume and Avg. Arrival-to-GOC (Hours)	ED GOC Convo: Distribution of Arrival-to-GOC (Hours)

Outcomes

Clicking below will filter the dashboard population

LOS (Days from Arr. to Disch) by First GOC Conversation Location	Readmission % by First GOC Conversation Location	Age Group Distribution	Lace Score (Patients w/ GOC)	Discharge Disposition (Top 5)																																																										
		<table border="1"> <thead> <tr> <th>Age Group</th> <th>Total</th> <th>% of Total</th> <th>Total w/GOC Note</th> <th>% w/GOC Note</th> </tr> </thead> <tbody> <tr> <td>65-74</td> <td>1,196</td> <td>31%</td> <td>307</td> <td>26%</td> </tr> <tr> <td>75-84</td> <td>1,340</td> <td>35%</td> <td>558</td> <td>42%</td> </tr> <tr> <td>85-94</td> <td>1,105</td> <td>29%</td> <td>699</td> <td>63%</td> </tr> <tr> <td>>95</td> <td>180</td> <td>5%</td> <td>130</td> <td>72%</td> </tr> </tbody> </table>	Age Group	Total	% of Total	Total w/GOC Note	% w/GOC Note	65-74	1,196	31%	307	26%	75-84	1,340	35%	558	42%	85-94	1,105	29%	699	63%	>95	180	5%	130	72%	<table border="1"> <thead> <tr> <th>Score</th> <th>Total</th> <th>% of Total</th> </tr> </thead> <tbody> <tr> <td>0-4</td> <td>74</td> <td>(2%)</td> </tr> <tr> <td>5-9</td> <td>1,126</td> <td>(29%)</td> </tr> <tr> <td>10-12</td> <td>1,177</td> <td>(31%)</td> </tr> <tr> <td>>12</td> <td>1,444</td> <td>(38%)</td> </tr> </tbody> </table>	Score	Total	% of Total	0-4	74	(2%)	5-9	1,126	(29%)	10-12	1,177	(31%)	>12	1,444	(38%)	<table border="1"> <thead> <tr> <th>Disposition</th> <th>Total</th> <th>% of Total</th> </tr> </thead> <tbody> <tr> <td>Routine Discharge</td> <td>714</td> <td>42%</td> </tr> <tr> <td>Skilled Nursing Facility</td> <td>393</td> <td>23%</td> </tr> <tr> <td>Expired</td> <td>184</td> <td>11%</td> </tr> <tr> <td>Acute General Hospice</td> <td>105</td> <td>6%</td> </tr> <tr> <td>Hospice</td> <td>65</td> <td>4%</td> </tr> </tbody> </table>	Disposition	Total	% of Total	Routine Discharge	714	42%	Skilled Nursing Facility	393	23%	Expired	184	11%	Acute General Hospice	105	6%	Hospice	65	4%
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Creating a Geriatric Emergency Department

A Practical Guide

John G. Schumacher and Don Melady



CAMBRIDGE Medicine

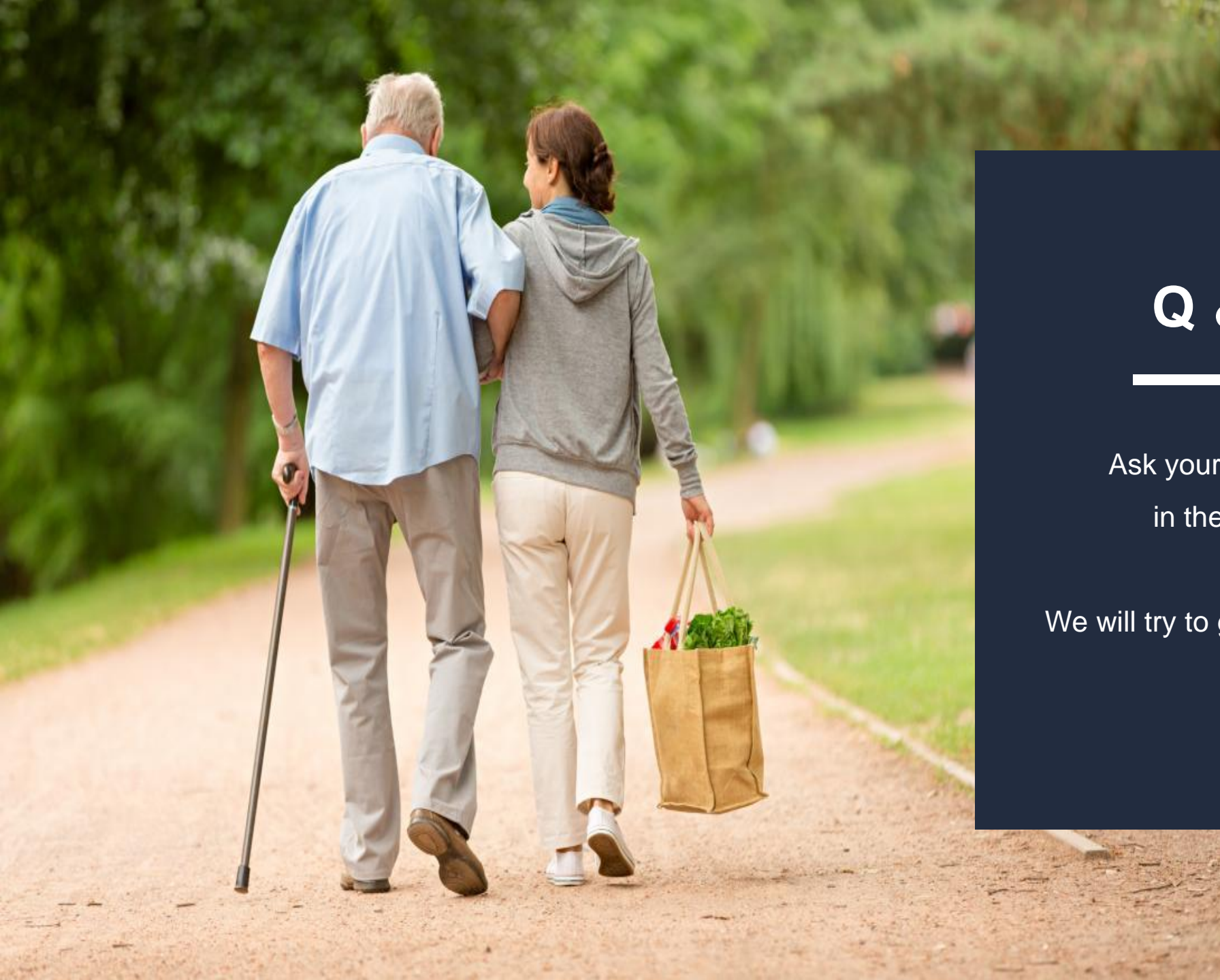
A practical guide to getting started with lots of personal stories and resources from around the world

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<https://www.cambridge.org/core/books/creating-a-geriatric-emergency-department/8A860CD9BADB4E1C1509BDB49B814159>



Q & A

Ask your questions
in the CHAT

We will try to get to everyone



OUR NEXT GEDC
EXPERT PANEL WEBINAR

Frailty in the Geriatric ED

January 23, 2023
3-4 pm EST

HEALTH / BRAIN HEALTH & WELLNESS / GLOBAL COUNCIL ON BRAIN HEALTH

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Dementia in the ED: Providing Better Care for Older ED Patients



Delirium in the Emergency Department: Serious, costly, and potentially deadly



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