

Jane Carmody 58:27

I look forward to the webinar! I have to leave at 4pm and plan to re-join at 4:30pm Thanks !

Jose Cabanas 58:53

Great to connect with everyone!

David Mason 01:01:33

Syracuse NY - ED Chair

Heather Wojtarowicz | GEDC 01:01:34

Apply for GEDC membership: <https://gedcollaborative.com/membership/>

Laura Ellen Christian 01:01:46

Laura Ellen Christian - Smyrna, GA - AGE-u-cate Training Institute

Gregory Farver 01:01:51

Nurse Care Manager at Madison, WI VA

Ula Hwang 01:01:55

New York, NY - NYU Health, Geriatric EM Director

Enri Citozi 01:01:56

Cleveland, OH - ED Geriatric Champion, Staff Physician

Victoria Carr 01:01:57

From Indianapolis, Indiana. With Ascension Healthy Transitions Clinic and the Center for Healthy Aging

Gabrielle Sadler 01:01:57

Gabrielle Sadler - Ontario Canada - Rehabilitative Care Alliance

Esther Mizrachi 01:02:01

Denver, CO - USACS Geriatric Committee Chair

Nancy Wexler 01:02:05

Hi everyone, Nancy Wexler, The John A. Hartford Foundation

Kim Chalmers 01:02:14

Prime Healthcare, St. Joseph Medical Center in Kansas City. Supervisor, Senior Care Services - Business Development Team

Cheryl Cowie 01:02:15

Advocate Aurora Health Wisconsin-Social Work both in pt and ED

Aaron Malsch 01:02:18

Milwaukee, WI- Geri ED Program Manager

Rosa McNamara 01:02:20

Dublin Ireland- EM Doc - work with ED in the Home also (EDITH)

Ryan Koscielniak 01:02:32

Naples, FL - Collier County EMS - Paramedic

Todd James 01:02:35

Todd James University of California San Francisco (UCSF)

Rebecca McGregor 01:02:43

Rebecca McGregor, Nanaimo BC, Canada - Director of Specialty Services and Emergency Strategy

April Johnstone 01:02:45

Thunder Bay RN, Remote Care monitoring geriatric client's who are discharged home from hospital, currently working with CPM

Abigail Puglise 01:02:48

Providence, Rhode Island - QIN QIO

Tony Rosen 01:03:02

New York, New York, Emergency Physician

Cynthia Stelmashenko 01:03:02

Registered Nurse in the Emergency Department South San Francisco, California

Martine Sanon 01:03:06

Mount Sinai NYC

Ting Pun 01:03:23

Ting Pun Palo Alto, elderly patient partner Stanford Healthcare

Ashley Lorch 01:03:34

Upstate, NY Health Systems Director for the Alzheimer's Association

Dany Ace 01:03:45

Atlanta GA, EM Physician

Traci Corsones 01:03:49

Naples, FL - NCH Healthcare system Geriatric ED project lead

Lee Morissette 01:03:52

Lee Morissette, EMPA, Geriatric ED Medical Director, Mt Ascutney Hospital, Windsor VT, NNENAEMSP Chapter

Margarita Casal 01:04:00

Margarita Casal - Montevideo - Uruguay - South America Geriatric MD working in ambulatory care - Adjunct Director of a Private prehospital emergency system

KELLY Arthur 01:04:01

QIN-QIO MD/DE/DC

Heather Jackson 01:04:14

Heather Jackson, community paramedic. peel regional paramedic service. Ontario Canada

Kari Allen 01:04:19

Kari Allen RN - Geriatric Resource RN, Geriatric Emergency Medicine, Dartmouth-Hitchcock Medical Center, Lebanon, NH

Cheryl Phillips 01:04:25

Cheryl Phillips, MD, consultant John A Hartford Foundation.

Megan Corry 01:04:38

Megan Corry, Paramedic program Director City college of San Francisco

Heather Wojtarowicz | GEDC 01:06:10

Jose's paramedicine program: <https://www.wake.gov/departments-government/emergency-medical-services-ems/about-us/ems-field-operations/advanced-practice-paramedics>

Aaron Malsch 01:06:59

Please add questions for the speakers in the comments. We love hearing from you.

Tom Hagerman 01:12:34

Would love to hear about different models of funding and opportunities for reimbursement. Also any overview of the existing research on efficacy or outcomes of paramedicine programs.

Neil Dinesh Dattani 01:12:39

Does your community paramedicine program share any resources with your partner EDs? (Such as an EMR)

Aaron Malsch 01:13:16

In our experience with CP in West Allis, Wisconsin, the collaboration was very helpful to identify specific issues. As a healthcare system, we were not aware of the high volume 'lift assist, no transport'

Laura Ellen Christian 01:13:19

That is fantastic! I spent 17 years in the senior living management world - this would be such a helpful tool that could be used nation wide. I would love to see the tool and share with industry friends.
lauraellen.christian@ageucate.com.

Todd James 01:13:25

Todd James, University of California San Francisco (UCSF)

Don Melady 01:13:53

Respond. Reduce. Redirect.

Heather Wojtarowicz | GEDC01:17:53

Neil Dattani's Program: <https://www.peelregion.ca/paramedics/programs/community-paramedicine.asp>

Jose Cabanas 01:23:00

The traditional model of just transporting to a local ED is not sustainable from a service delivery standpoint, cost standpoint and health outcomes standpoint. Growing communities across the US are struggling with rising call volumes, specifically among older patient population.

Jose Cabanas 01:24:27

The program needs to be tailored among the needs of a patient population. Then, find out which other partners in the community has interests that converge with the EMS System. Find win-win opportunities.

Laura Ellen Christian 01:26:25

Do you provide dementia specific training? Do you see a high level of people living with dementia in your EDs/programs?

Heather Wojtarowicz | GEDC 01:26:46

Ann McDermott:Pre-Hospital Emergency Care Council (PHECC) Community Paramedicine Ireland
https://www.phccit.ie/PHECC/Clinical_Resources/Community_Paramedicine/Community_Paramedicine.aspx

Jose Cabanas 01:27:31

Here is a link to our falls paper <https://www.acpjournals.org/doi/epdf/10.7326/M17-0969>

Neil Dinesh Dattani 01:28:05

What is the process to identify lower acuity calls?

Neil Dinesh Dattani 01:28:32

And what is the quality assurance process to ensure calls are directed appropriately?

Ting Pun 01:29:13

Thank you for the paper, Jose

Heather Wojtarowicz | GEDC 01:29:31

Everyone is doing wonderful. Great questions Neil.Extra links are definitely encouraged! Adding them to our resource list

julia tao 01:33:57

Can we learn more about model of frailty intervention team @Ann?

Heather Wojtarowicz | GEDC 01:35:56

Maria Wesloh's program: <https://marketplace.va.gov/innovations/scouts>

Don Melady 01:35:58

ICT = Intermediate Care Technicians, people who have been or still are Armed Forces medics.

Ann McDermott 01:38:14

frailty intervention teams in EDs generally for over 65s, ANP, Physios, Occupational therapists, Social Worker, Speech and Language, dietician etc, provide full assessment of older person in ED and plan for discharge.

Heather Wojtarowicz | GEDC 01:40:16

Previous GEDC webinar focused on Frailty: <https://gedcollaborative.com/event/frailty-in-the-geriatric-ed/>

Jose Cabanas 01:40:40

We do all of our training in-house

Jose Cabanas 01:41:05

We have internal training modules for all new medics that would be working in community paramedicine

Heather Wojtarowicz | GEDC 01:44:33

Michael Stern's Program: <https://www.nyp.org/digital-health>

Heather Wojtarowicz | GEDC 01:46:34

Previous GEDC webinar focused on ED-based Models of Telehealth for Older Adults:
<https://gedcollaborative.com/event/webinar-2020-05-11/>

Aaron Malsch 01:48:17

The aspect of patient experience/reduced anxiety and paramedic job satisfaction is important in evaluating CP programs and ROI

Jose Cabanas 01:48:41

One aspect to consider in any program is where are dollars saved? Who is saving? Payers?

Laura Cohen 01:50:46

Many of the speakers have mentioned providing DME. I would like to know how the right technology is matched to the person/their environment/caregiver supports to ensure appropriate technology. DME company supplier is not equivalent to a PT or OT. The same is true for care managers, etc. I appreciate the interdisciplinary team approach. My question is more about how does the team recognize when it is in/outside of their scope of care to engage professionals with more specialized skills. Can you talk about the "training" and how these boundaries are managed. Thank you.

Todd James 01:54:03

A general question: What mechanisms are programs using to merge/track medical records between the CP organization and the health system organization (when the organizations are separate)?

sharon field 01:55:22

this has all been very interesting, many thanks

Heather Wojtarowicz | GEDC 01:56:19

GEDC provides services to connect dots with your own programs and this topic. If you're looking for insight into our own ideas, consider GEDC membership. <https://gedcollaborative.com/membership/>

Aaron Malsch 01:56:56

Our contract with West Allis FD's CP has several mutual benefits...We get access to patients that typically refuse services from the hospital and high utilizers. It provide EMS with revenue and productivity gains. Win-Win-Win

Laura Ellen Christian 01:58:46

What percentage of your patients live with dementia? Is that a challenge?

Nancy Wexler 01:59:03

EVERY community needs these services!!

Heather Wojtarowicz | GEDC 01:59:17

Additional Paramedicine Resources:NEW Paramedicine Podcast:

<https://gedcollaborative.com/podcast/how-paramedics-can-make-a-difference-in-geriatric-care/>

NEW Paramedicine Blog: <https://gedcollaborative.com/article/how-paramedics-can-make-a-difference-in-geriatric-care/>

Chris Carpenter 01:59:33

Thank you to the speakers! Excellent webinar!!!

Heather Wojtarowicz | GEDC 01:59:58

next webinar registration: <https://gedcollaborative.com/event/a-guide-to-amyloid-related-imaging-abnormalities-in-alzheimers-disease-webinar/>

Heather Wojtarowicz | GEDC 02:00:24

AARP Videos: <https://gedcollaborative.com/article/brain-health-in-the-ed-videos/>