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Implementing the Elder Mistreatment Toolkit in the Geriatric ED

Expert Panel Webinar

Monday, July 22, 2024

3–4pm EST

Moderated by:

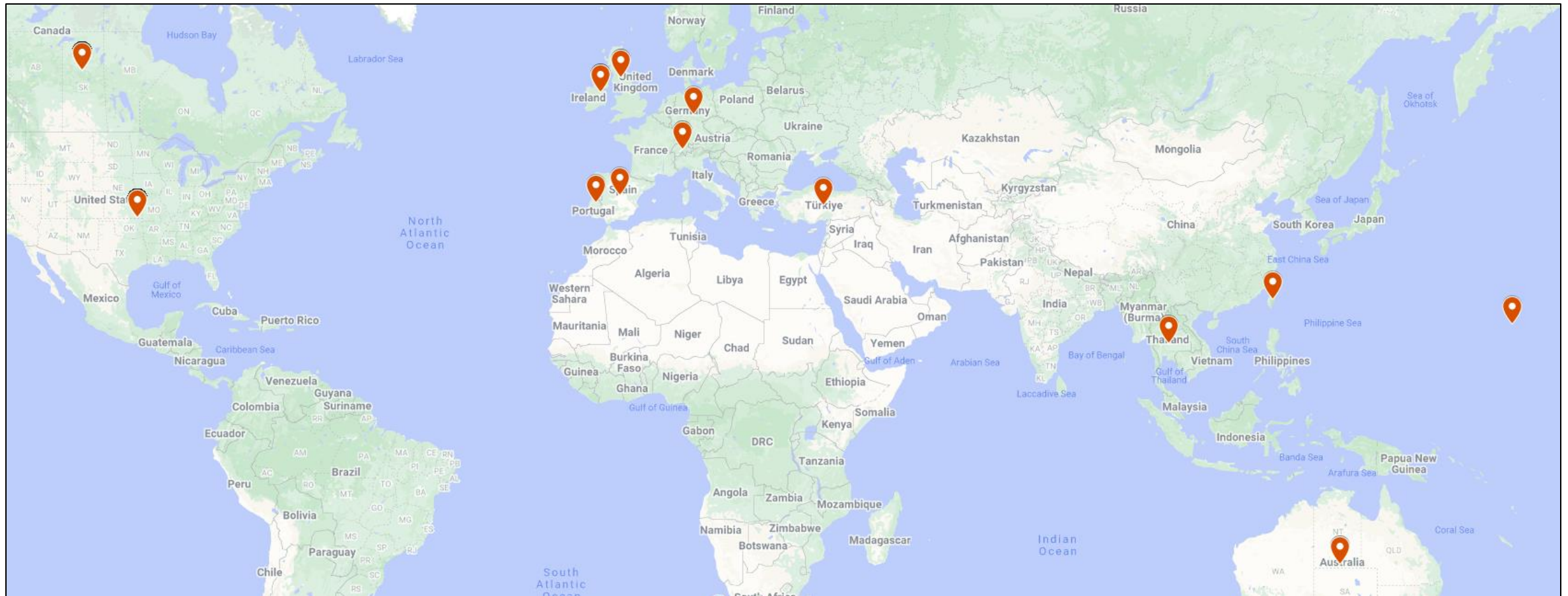


Don Melady, MD, MSc(Ed)

Emergency Physician, Mount Sinai Hospital,
Professor, University of Toronto, Canada
GEDC Faculty

What do you need to improve addressing Elder Mistreatment in the ED?

250 attendees across 13 Countries



What do you need to improve addressing Elder Mistreatment in the ED?

Staff awareness

An approach/tools for staff to screen for it

Support from our organization

Understanding how to report it and what happens next

Strategies for communicating with other health professionals

What to look for

Knowledge of and access to community resources

Legislation that addresses elder mistreatment

Data tracking of incidence of elder mistreatment

Access to Social Worker in the ED

A pathway for hospital admission in presence of mistreatment

Quality improvement strategies to improve screening

What questions should I ask?

Screening tools

A place in the health record to document

A toolkit!

gedcollaborative.com

Mission & Vision

A world where all emergency departments provide the highest quality of care for older patients.

We transform and evaluate interdisciplinary best practice in geriatric emergency medicine, and then build and distribute practical, evidence-based clinical curriculum and quality improvement tools that support sustainable, quality care for older adults.

<https://gedcollaborative.com/membership/>

Membership

GEDC Members work together to transform ED care of older adults; catalyze action at local and national levels to support these care transformations; and evaluate the impact of these new models of care for older people.

- **Make your plan to become a GED**
- **Access to GEDC Community**
- **Participate in consulting services**
- **Access to education tools**
- **Implementation tools and training**
- **Evaluation resources**



**Join
the
GEDC**

Meet Your Expert Panel

**What questions
do you have
for our
panelists?
Please put them
in the “Chat”.**



Kristin Lees Haggerty, PhD

Project Director, Education Development Center
Assistant Professor of Gerontology in Emergency Medicine (courtesy)
Weill Cornell Medicine



Maurice Haskins, MSW, LCSW-C

Clinical Social Worker
Emergency Room
Inova Fair Oaks Hospital



Luna Ragsdale, MD, MPH

Chief of the Emergency Department
Durham Veterans Affairs Healthcare System (VA)
Clinical lead | VA's National Geriatric Emergency Department
Core Team
Clinical Associate, Department of Emergency Medicine Duke University
School of Medicine



Tony Rosen, MD, MPH

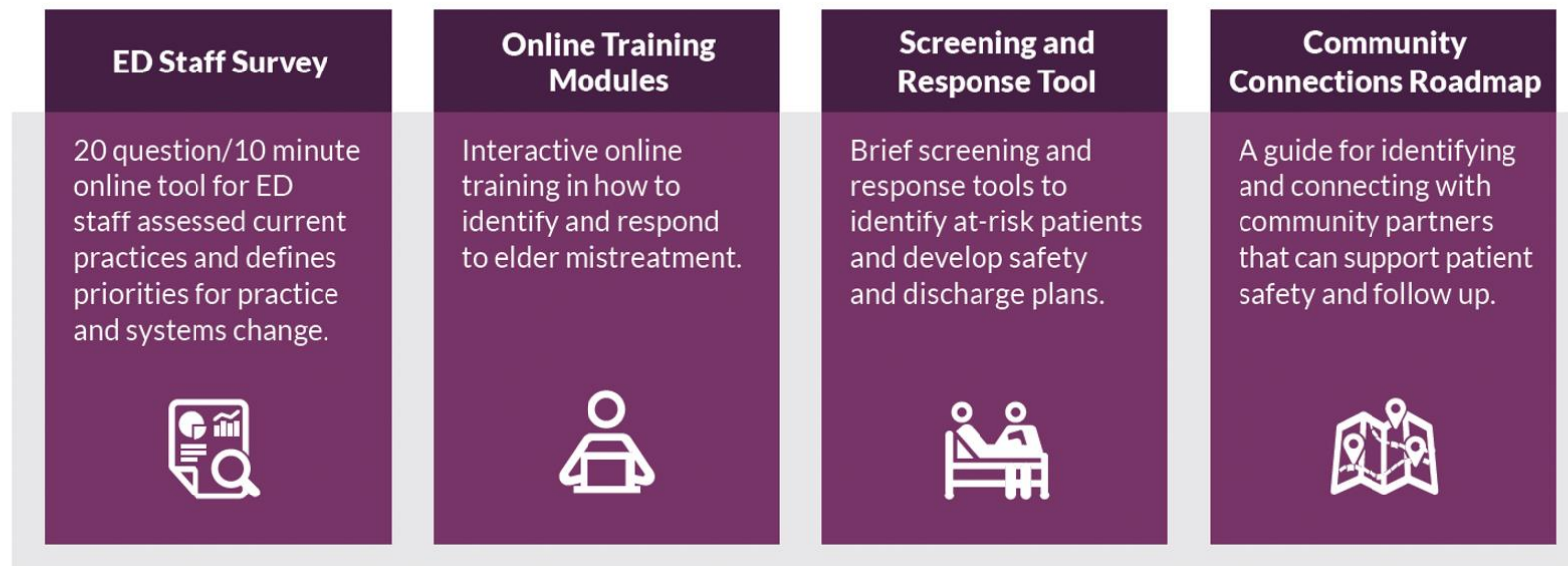
Associate Professor of Emergency Medicine,
Associate Director of Research
Program Director, Vulnerable Elder Protection Team (VEPT)
Department of Emergency Medicine
Weill Cornell Medicine / New York-Presbyterian Hospital

Elder Mistreatment Emergency Department Toolkit

Elder Mistreatment Screening and Response Tools (EM-SART)

The EM-SART consists of two parts: a brief (3-question and observational) screen for use with all older adults in the emergency department, and, for patients, whose initial screen indicates the need for further assessment, a more in-depth screening and response protocol.

The toolkit has four key elements.



<https://gedcollaborative.com/toolkit/elder-mistreatment-emergency-department-toolkit/>

Take away points: Kristin Lees Haggerty

1. The Elder Mistreatment Emergency Department Toolkit offers free tools and technical assistance to help emergency departments screen older adults for elder mistreatment, report suspected abuse in line with state mandates, and appropriately refer patients to further care.
2. The Toolkit has been tested in a range of health care settings—urban and rural, private and safety-net, academic and religiously affiliated—and found to be feasible to use and to improve rates of screening for elder mistreatment.
3. The Toolkit aligns with related national initiatives including Age- Friendly Health Systems (AFHS) and Geriatric Emergency Department Accreditation (GEDA).

Take away points: Maurice Haskins

1. By fostering interdisciplinary collaboration throughout the planning and implementation process, the Elder Mistreatment Screening and Response Tool achieves a comprehensive and integrated approach, enhancing patient care and support.
2. Designating an 'Elder Justice Champion' is an important step in cultivating staff buy-in and creating a positive and unified approach to the program's goals. This role empowers the champion and makes each staff member feel integral to the program's success.
3. The National Collaborative to Address Elder Mistreatment Team is not just a resource but a crucial partner in the journey. They can provide the necessary training and technical assistance tailored to your hospital's specific needs.

Take away points: Luna Ragsdale

1. Having EM Screening and Response Tool note heightens awareness in general.
2. Incorporating the note into the electronic health record makes it easier to adopt.
3. Awareness and identification are first steps; **knowing the response is the next step.**

Take away points: Tony Rosen

1. A single safety question is likely not good enough to screen for / identify cases of elder mistreatment.
2. The EM-SART is a two-step screening tool that (1) minimizes time to screen, (2) incorporates both questions and observations, and (3) may be integrated into clinical workflow in different ways.
3. Focusing on creating a robust, standardized response when elder mistreatment is identified is essential. For sites unsure that they will be able to integrate screening, developing a response can be a valuable first step.

Elder Mistreatment Resources

TOOLKIT

Elder Mistreatment Emergency Department Toolkit

February 21, 2022

The National Collaboratory to Address Elder Mistreatment

Easy-to-use resources to help Emergency Department staff identify and address mistreatment in older adults.

Developed by the National Collaboratory to Address Elder Mistreatment.

<https://gedcollaborative.com/toolkit/elder-mistreatment-emergency-department-toolkit/>

ONLINE LEARNING

Elder Mistreatment Emergency Department Toolkit Training Program

July 25, 2022

4 e-learning modules

<https://gedcollaborative.com/course/elder-mistreatment-emergency-department-toolkit-training-program/>

ONLINE LEARNING

Critical Topics in Elder Mistreatment

January 1, 2023

5 e-learning mini-modules

<https://gedcollaborative.com/course/critical-topics-in-elder-mistreatment/>

Resources

Education Development Center: <https://edc.org/>

The John A. Hartford Foundation: <https://www.johnahartford.org/>

West Health: <https://westhealth.org/>

AARP Videos: <https://gedcollaborative.com/article/brain-health-in-the-ed-videos/>

Elder Mistreatment Emergency Department Toolkit <https://gedcollaborative.com/toolkit/elder-mistreatment-emergency-department-toolkit/>

Elder Mistreatment Emergency Department Toolkit Training Program <https://gedcollaborative.com/course/elder-mistreatment-emergency-department-toolkit-training-program/>

Online learning: Critical Topics in Elder Mistreatment <https://gedcollaborative.com/course/critical-topics-in-elder-mistreatment/>

Upcoming Webinar: <https://gedcollaborative.com/event/research-and-the-geriatric-ed/>

Unite Us: <https://uniteus.com>



Q & A

Ask your questions
in the chat!

We will try to get to everyone



OUR NEXT GEDC
EXPERT PANEL WEBINAR

Research and the Geriatric ED Webinar

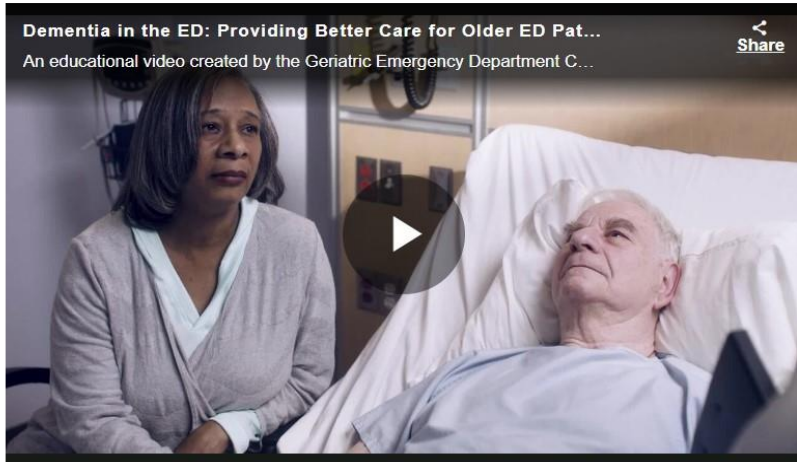
October 7, 2024
3pm EST

<https://gedcollaborative.com/event/research-and-the-geriatric-ed/>

Learn More: AARP Videos

Dementia in the ED: Providing Better Care for Older ED Patients

A diagnosis of dementia affects every step of the ED process from assessment, treatment, to discharge planning. And what if a diagnosis isn't on the medical record? Watch the video to gain some tips and insights.



Delirium in the ED: Serious, Costly, and Potentially Deadly

Delirium is a frightening experience for patients and caregivers and has serious medical consequences including increased risk of readmission and death. Watch the video to see why it's easy to miss delirium in the ED, and how we can take simple steps to identify delirium, and event prevent it from developing during an ED visit.



<https://gedcollaborative.com/article/brain-health-in-the-ed-videos/>



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