

12:01:15 From GEDC - Conor Sullivan to Everyone:

Dear Colleagues from Cohort #3,

Thank you for participating in the VHA National Geriatric ED Core Team's, "3RD ANNUAL VA GERIATRIC ED SUMMIT: COHORT 3" February 28th, 2022.

On the GEDC VA landing page, we will be adding a link to the Summit recording, chat resources and slides that will be available for download later this week:

<https://gedcollaborative.com/veterans-affairs/>

Check out essential GED Resources on the GEDC website

<https://gedcollaborative.com/resources/>

Many thanks,

VA and GEDC team

12:03:50 From GEDC - Conor Sullivan to Everyone:

ACEP // GEDA // Comparison Overview -> <https://www.acep.org/geda/comparison-overview/>

12:04:52 From GEDC - Conor Sullivan to Everyone:

As you enter, please change your name to site name first-right click on your name and choose rename. This will make it easier for the meeting host to put you into the correct breakout room.

12:05:16 From GEDC - Conor Sullivan to Everyone:

Interactive US Map - Locations (va.gov) ->

<https://www.va.gov/directory/guide/map.asp?dnum=1>

12:05:33 From Jane Carmody to Everyone:

VA, rocks ! thank you for improving emergency care for our older veterans ! wow.

12:06:48 From GEDC - Conor Sullivan to Everyone:

[VA Launches P TO IMPROVE EMERGENCY CARE FOR NATION'S OLDER VETERANS \(johnhartford.org\)](https://johnhartford.org)

[VA Launches Program to Improve Emergency Care for Nation's Older Veterans - westhealth.org](https://westhealth.org)

[VA Launches Program to Improve Emergency Care for Nation's Older Veterans \(emergencyphysicians.org\)](https://emergencyphysicians.org)

VA PRESS: [VA enhances geriatric emergency care for older Veterans/viewPDF.cfm \(va.gov\)](https://va.gov)

- 12:08:04 From GEDC - Conor Sullivan to Everyone:
Zia Agha, MD
Chief medical officer & executive vice president
West health
West health Resources Page
<https://www.westhealth.org/>
Follow us: @WestHealth
West's specific work around GEDs here: <https://www.westhealth.org/geriatric-emergency-care/>
- 12:08:22 From Alisha Reed to GEDC - Conor Sullivan(Direct Message):
I do not see my name as a participant no can I find it on the screen
- 12:08:39 From WCHCS Brian Porter to Everyone:
I cant get my Audio to work, any ideas? I cant keep it on my phone I need it on computer
- 12:08:57 From Maciej Witkos to Everyone:
check the settings...
- 12:09:08 From GEDC - Conor Sullivan to Everyone:
Marcus Escobedo, MPA
Vice President of Communications
& Sr. Program Officer
The John A. Hartford Foundation
The John A. Hartford Foundation
<https://www.johnahartford.org/>
@johnahartford
The 4Ms framework
<http://www.ihl.org/Engage/Initiatives/Age-Friendly-Health-Systems/Pages/default.aspx>
- 12:10:40 From GEDC, Laura Stabler to Everyone:
Please change your name to your site first, thanks

- 12:10:54 From Jane Carmody to Everyone:
JAHF is so privileged to support this work and value Marcus leadership!!!
- 12:11:00 From GEDC - Conor Sullivan to Alisha Reed(Direct Message):
I see you. Try going to participants and searching your name
- 12:11:15 From Alisha Reed to GEDC - Conor Sullivan(Direct Message):
I have. Not coming up
- 12:11:35 From Alisha Reed to GEDC - Conor Sullivan(Direct Message):
let me try first name
- 12:11:36 From Jane Carmody to Everyone:
Erica is THE best!
- 12:11:45 From Alisha Reed to GEDC - Conor Sullivan(Direct Message):
nope
- 12:12:18 From GEDC - Conor Sullivan to Alisha Reed(Direct Message):
hmmm...are you trying to rename? let me know your site and I can do it
- 12:12:45 From Alisha Reed to GEDC - Conor Sullivan(Direct Message):
CVTHCS Olin E Teague Med Center
- 12:12:54 From GEDC - Conor Sullivan to Everyone:
If you share our vision, your ED can join us, currently for free. Check out
GEDCOLLABORATIVE.com
Please follow us on Twitter @theGEDC.
Additionally, please review the GEDC Membership Criteria and Application.
<https://gedcollaborative.com/partnership/>
- 12:13:55 From Marcus Escobedo, JAHF to Everyone:
Thank you all for your commitment to improving care for older adults and visit JAHF for
additional resources: <https://www.johnhartford.org/dissemination-center>
- 12:14:03 From CVTHCS Olin E Teague- Alisha Reed to GEDC - Conor Sullivan(Direct Message):
and yes, I was trying to rename myself.
- 12:14:22 From Kevin Biese to GEDC - Conor Sullivan(Direct Message):
Great job on chat, thank you



- 12:14:32 From GEDC - Conor Sullivan to CVTHCS Olin E Teague- Alisha Reed(Direct Message):
Generously supported by the John A. Hartford Foundation and the Gary and Mary West Foundation. Thank you!
- 12:14:43 From GEDC - Conor Sullivan to Everyone:
Generously supported by the John A. Hartford Foundation and the Gary and Mary West Foundation. Thank you!
- 12:20:43 From Erica Gruber to Everyone:
yay!!! Team work!!!
- 12:22:00 From GEDC, Laura Stabler to Everyone:
Please DO NOT leave Zoom,
- 12:22:11 From GEDC, Laura Stabler to Everyone:
Just mute and turn off your video
- 12:22:22 From GEDC - Conor Sullivan to Everyone:
Veterans Benefit from Intermediate Care Technician Program ->
<https://blogs.va.gov/VAntage/45203/veterans-benefit-intermediate-care-technician-program/>
- 12:22:51 From GEDC, Laura Stabler to Everyone:
You have already been assigned a break room for later in the summit, leaving zoom will kick you out of your assigned break room THANKS
- 12:22:52 From GEDC - Conor Sullivan to Everyone:
Link to Menti: <https://www.menti.com/vzoxcwtpr9>
- 12:25:10 From GEDC - Conor Sullivan to Everyone:
IMPORTANT: Please do not log out of Zoom during VA Summit
- 12:25:33 From GEDC - Conor Sullivan to Everyone:
<http://www.ihl.org/communities/blogs/using-the-age-friendly-4ms-to-better-advocate-for-older-adults-and-geriatric-care>
- 12:25:34 From Nicole Rossomano to Everyone:
^^^please go fill out the menti
- 12:28:29 From Gregory Farver to Everyone:
Bridgette Johnson ANM, ED, Kelly Berkemeier RN, ED

- 12:39:00 From Detroit VA to Everyone:
when is the application due date
- 12:39:50 From Erica Gruber to Everyone:
Dec 1, 2022
- 12:40:06 From Erica Gruber to Everyone:
woo hoo!!!
- 12:40:40 From Colleen McQuown to Everyone:
We are going to have an office hour in March about getting started with your application and in November to go over this again and how to submit
- 12:41:03 From Colleen McQuown to Everyone:
So lots more to come on how to do all this with plenty of time for questions
- 12:41:48 From Don Melady to GEDC - Conor Sullivan(Direct Message):
I'm going to sign out as of now. Text me through the afternoon if you need me.
- 12:42:08 From Erica Gruber to Everyone:
You will also get these slides :)
- 12:42:50 From Minneapolis ED Samineh Mirheydari to Everyone:
great
- 12:43:38 From Erica Gruber to Everyone:
In conclusion today, we will show you the plan to walk with you this year and spot check your apps to streamline your application
- 12:44:23 From Nicole Rossomano to Everyone:
ntidwell@acep.org
- 12:45:24 From Colleen McQuown to Everyone:
We are having 6 office hours this year and 7 webinars plus lots of mentoring opportunities to help you with all of these criteria and how to make it work in the VA. More to come in this summit
- 12:46:34 From GEDC - Conor Sullivan to Everyone:
Amber Hartman: ahartman@acep.org
- 12:46:39 From Luna Ragsdale to Everyone:

And the core team is always here to help!! VHAGEDCoreTeam@va.gov

12:50:42 From Colleen McQuown to Everyone:

Really important to have your official facility name in your ACEP application so your certificate reflects what your local communications/external affairs wants your hospital to be called

12:51:56 From Luna Ragsdale to Everyone:

You can have it sent to your Hospital Director and ELT!!

12:52:38 From Luna Ragsdale to Everyone:

Don't worry, we will be reviewing again later in the year!!!

12:52:48 From WCHCS Brian Porter to Everyone:

Are we going to be able to get some of this ROI data?

12:53:39 From Nicole Tidwell- GEDA Sr. Program Manager to Everyone:

<https://www.acep.org/geda/>

12:53:50 From Erica Gruber to Everyone:

heck yea

12:54:50 From GEDC - Conor Sullivan to Everyone:

<https://agsjournals.onlinelibrary.wiley.com/doi/10.1111/jgs.17572>

12:56:20 From GEDC - Conor Sullivan to Everyone:

<https://patientengagementhit.com/news/can-addressing-social-determinants-of-health-combat-burnout>

12:56:55 From GEDC - Conor Sullivan to Everyone:

<https://jamanetwork.com/journals/jamanetworkopen/fullarticle/2776803>

12:56:57 From Jane Carmody to Everyone:

Colleen, this is great INFO !

12:59:55 From GEDC, Laura Stabler to Everyone:

Reminder: Please do not exit zoom if you need to step away - thank you 😊

13:00:15 From GEDC, Laura Stabler to Everyone:

Or step away 🙄



- 13:00:29 From GEDC - Conor Sullivan to Everyone:
<https://link.springer.com/article/10.1007/s11606-019-05447-z>
- 13:00:33 From Erica Gruber to Everyone:
We LOVE social work!!!!!!!!!!!!!!
- 13:00:51 From GEDC - Conor Sullivan to Everyone:
<http://www.healthaffairs.org/doi/abs/10.1377/hlthaff.2019.01589>
- 13:01:13 From Colleen McQuown to Everyone:
The Cleveland program has one FTE social that supports our geriatric ED program and I would love to get more. During our ED study we could have potentially saved an additional \$1.4m if we had been able to see all of the eligible patients, which is why my hospital leadership approved expansion of coverage hours for RN/ICT screeners
- 13:01:27 From GEDC - Conor Sullivan to Everyone:
<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdoi.org%2F10.1016%2Fj.ajem.2020.10.039&data=04%7C01%7C%7C324518f600b542e0d71b08d9af7eb735%7Ce95f1b23abaf45ee821db7ab251ab3bf%7C0%7C0%7C637733781030140624%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000&sdata=TkpPWzxCft9K0rVTA2%2FLbjbUTsQGSHSrFaFmgu8fUtY%3D&reserved=0>
- 13:03:00 From GEDC - Conor Sullivan to Everyone:
Links in review: <http://www.healthaffairs.org/doi/abs/10.1377/hlthaff.2019.01589>
<https://link.springer.com/article/10.1007/s11606-019-05447-z>
<http://nationalacademies.org/hmd/Reports/2019/integrating-social-care-into-the-delivery-of-health-care.aspx>
<https://patientengagementhit.com/news/can-addressing-social-determinants-of-health-combat-burnout>
- 13:03:27 From Jane Carmody to Everyone:
yes, social workers indeed !
- 13:04:27 From Syracuse - Katrina Rusaw to Everyone:
This is so helpful.. Thank You!
- 13:05:01 From Asheville, NC VA. Allyson Whyte, MD to Everyone:
Can we get all of these links in some other form than this chat?
- 13:05:03 From Colleen McQuown to Everyone:

and please look at all of those PDF links

13:05:34 From Colleen McQuown to Everyone:

We will send a follow up email with all of the links included

13:07:13 From GEDC - Conor Sullivan to Everyone:

VA EM Geriatrics - Home (sharepoint.com)

13:07:42 From GEDC - Conor Sullivan to Everyone:

[VA EM Geriatrics - Home \(sharepoint.com\)](#)

13:10:19 From NOLA Heather to Everyone:

Link does not seem to be working

13:10:45 From Colleen McQuown to Everyone:

<https://dvagov.sharepoint.com/sites/VAEMGeriatrics/SitePages/VA%20EM%20GERI%20HOME%20PAGE%20.aspx>

13:11:01 From Colleen McQuown to Everyone:

try that one instead for the geri-em SharePoint. must be on VA network

13:11:05 From NOLA Heather to Everyone:

Thank you

13:12:42 From Albuquerque, NM Jaime Aagaard to Everyone:

Neither link is working for me.

13:12:51 From Colleen McQuown to Everyone:

Every site has this note in their CPRS-it may be in the test environment and you may have to ask for it go live

13:13:43 From GEDC, Laura Stabler to Everyone:

Also, links will be on the GEDC website VA landing page

13:15:17 From Colleen McQuown to Everyone:

Every one of the screens in this template can be pulled out of the template and placed into a different notes for your workflow. For example in Cleveland, ISAR and DTS are in the triage note, bCAM in the bedside nurse note, and the rest are in our GED consult note, with all of the additional screens we do in Cleveland like iADLs, elder mistreatment, food insecurity and other social determinants of health

13:15:24 From Manhattan VA - Smita Badhey to Everyone:

Do we have a timeline for when the dashboard will be live?

13:15:31 From Erica Gruber to Everyone:

to access VA links, you have to be in the VA firewall (fyi :()

13:18:32 From GEDC - Conor Sullivan to Everyone:

GENE course from Emergency Nurses Association

<https://www.ena.org/education/education/GENE/Pages/default.aspx>

b. Emergency Department nursing modules from NICHE

<http://www.nicheprogram.org/knowledgecenter/webinars/archived-webinars/>

13:19:57 From GEDC - Conor Sullivan to Everyone:

<https://geri-em.com>

<https://www.ena.org/education/-incategory/categories/ena/education/geriatric#tags>

13:20:56 From GEDC - Conor Sullivan to Everyone:

<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/Home.aspx>

13:21:53 From Erica Gruber to Everyone:

This is the first tile icon on the Geri EM SharePoint everyone :):)

13:22:24 From Erica Gruber to Everyone:

We will be sending this out to you all after the summit AND all the invites haha

13:22:29 From Ula Hwang to Everyone:

@Manhattan VA for question about VA GED Dashboard - it is currently being reviewed by the GED Core. Once we do a double check, we are hoping to send the link out to VA GED sites as soon as early March (this week!).

13:23:01 From Erica Gruber to Everyone:

it is going to be FUUUUNNNNNNNNN

13:23:02 From Asheville, NC VA. Allyson Whyte, MD to Everyone:

Will office hours be recorded so we can watch later if working clinically?

13:23:10 From Erica Gruber to Everyone:

yes!

13:23:33 From Luna Ragsdale to Everyone:

You will get to know us really well!!!

- 13:24:11 From Jane Carmody to Everyone:
Legos !
- 13:24:38 From Fayetteville, NC, Telia Virgin to Everyone:
Does any of the assessment tool touch on Financial abuse?
- 13:25:46 From Colleen McQuown to Everyone:
There is not an elder mistreatment screen in the national note but we are finalizing one that will be available to all sites. The one we are finalizing does have financial abuse. On my SharePoint we have a narrated power point on elder mistreatment as well
- 13:26:19 From Colleen McQuown to Everyone:
<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/Educational%20Powerpoints.aspx>
- 13:28:44 From Hareg Eshete to Everyone:
I don't see the breakout room invite
- 13:29:38 From Jennifer Valdez to Everyone:
Me either
- 13:29:45 From Jennifer Valdez to Everyone:
I'm Jennifer
- 13:39:09 From Topeka, KS Tammy Kingsbury RN to Everyone:
do we return to main screen once the speaker is done?
- 13:43:22 From Ula Hwang to Everyone:
Kevin Jeng - for your question about denominator for assessments, you will be able to see rates of screening in all geriatric ED patients, and rates of all those screened who are positive.
- 13:43:54 From Washington, DC - Kevin Jeng to Everyone:
Okay, got it. Thanks.
- 13:44:16 From Grand Junction, Brian Porter to Everyone:
Erica This is Brian Porter from Grand Junction. did you get my Question down? I was wondering if we could change one of the three questions at the beginning that states Vet is medically unstable and without informant. this has caused a big problem with us. it needs to say "Caregiver not informant" can that happen?
- 13:45:43 From Grand Junction, Brian Porter to Everyone:

We have a lot of vets who bring their buddy or their neighbor brings them in and are not their caregiver that are trying to speak for them. It has created a problem with the screening and a lot of false positives and a lot of false neg.

13:46:46 From Hareg Eshete to Everyone:

When I met with our CACS here, they said they couldn't identify our population group in the triage to populate the screens for 75yo or older. They said we would have to do it manually

13:48:53 From Cincinnati, Rajan Prakash MD to Everyone:

Have we thought about getting iPads for triage waiting rooms to fill out these questions?

13:49:08 From Manhattan VA - Smita Badhey to Everyone:

Where have sites who have used ISAR incorporated it? Triage vs. bedside nursing assessment, or is the provider doing this?

13:49:13 From Erica Gruber to Everyone:

We will also send out the new install guide after this summit

13:49:22 From Hareg Eshete to Everyone:

Okay. Thank you.

13:50:21 From Luna Ragsdale to Everyone:

@Manhattan, sites have had it in triage, providers and also out of the flow of the ED with ICTs

13:50:55 From Detroit VA/Eddie Kakish to Everyone:

is there a minimum of hours a day we must offer these to keep certification

13:51:07 From Luna Ragsdale to Everyone:

for level 2 you need 56 hours

13:51:09 From Erica Gruber to Everyone:

Usually ISAR is nursing and in triage or nurse bedside screen

13:51:19 From Luna Ragsdale to Everyone:

no minimum for level 3

13:52:24 From Indianapolis, Tracy Brown to Everyone:

We have had a patient last week that a nursing home sent to the VA, that the nursing home sent without calling report, and all they sent was a face sheet and family did not have any information.

13:52:42 From Luna Ragsdale to Everyone:

If there is no way to use this screen you can defer

13:53:10 From Nicole Rossomano to Everyone:

If you could please me @ Nicole.rossomano@va.gov so we can schedule a meeting

13:54:17 From Erica Gruber to Everyone:

1354-1405

13:55:01 From Erica Gruber to Everyone:

Please type any questions in the chat :)

13:55:44 From Erica Gruber to Everyone:

AND idea: we may not address all questions, but lets take record and we will answer in email, office hours and webinars !

13:56:01 From Colleen McQuown to Everyone:

the other thing you can do is put a question before the ISAR that says "is patient medically stable and able to answer questions" and if they say yes it opens the ISAR plus another option "patient is medically stable and there is an informant present who is familiar with the patient's healthcare needs physical function" and if they click yes the isar opens

13:56:08 From Erica Gruber to Everyone:

We love brainstorming!!!

13:57:53 From Birmingham - Rachel Skains, MD to Everyone:

Hello, our Birmingham site is going for Level 3 and we want to initiate a ED Pharm med rec w/ Beers for our initiative. How do you "activate" the national med rec orderset and ED pharmacy note that includes Beers/PIMs? Also, do you have suggestions for how to "monitor" the initiative - do you use a percentage of patient's screened by the ED pharmacist or reduction of PIM rate, etc..? Thank you for your help!

13:58:10 From Erica Gruber to Everyone:

ohhhh its coming up :)

13:58:21 From Erica Gruber to Everyone:

Very good questions Birmingham!!!

- 14:00:21 From Indianapolis, Tracy Brown to Everyone:
No is the mini cog down by the bedside nurse or done by social work or md.
- 14:00:35 From Indianapolis, Tracy Brown to Everyone:
Done
- 14:00:40 From Albuquerque, NM Jaime Aagaard to Everyone:
practically I feel like a high proportion of the patients I see in the ED would screen positive for delirium. What do you do with all the patients you identify.
- 14:00:44 From Indianapolis, Tracy Brown to Everyone:
Thanks
- 14:01:14 From Colleen McQuown to Everyone:
we have 15% in Cleveland positive
- 14:01:22 From Luna Ragsdale to Everyone:
@Tracy, mini cog can be performed by nurse, sw, ICT, or MD
- 14:01:33 From Luna Ragsdale to Everyone:
It depends on your personal site's workforce and flow
- 14:02:04 From Luna Ragsdale to Everyone:
You can use a delirium order set to assist your providers
- 14:02:14 From Erica Gruber to Everyone:
Every site has to look at their workflow, resource, and who will be doing which screen
- 14:02:17 From Erica Gruber to Everyone:
[https://dvagov.sharepoint.com/:f:/r/sites/VAEMGeriatrics/Shared Documents/3.Workflows_Resource Playbook_Order sets?csf=1&web=1&e=FICbZV](https://dvagov.sharepoint.com/:f:/r/sites/VAEMGeriatrics/Shared%20Documents/3.Workflows_Resource%20Playbook_Order%20sets?csf=1&web=1&e=FICbZV)
- 14:02:18 From Loma Linda- Kery Silva to Everyone:
Is there specific training provided for SW to complete the delirium and mini cog screenings?
- 14:02:45 From Loma Linda- Kery Silva to Everyone:
that SharePoint link does not work.
- 14:02:55 From Erica Gruber to Everyone:

see this link for the Geri Vet modules and competencies from Cleveland
<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/Other%20Educationa%20Resources.aspx>

- 14:03:31 From Albuquerque, NM Jaime Aagaard to Everyone:
I'm at the VA and this link still doesn't work.
- 14:03:43 From Nashville, Jin Han to Everyone:
For those who are interested, there are some training videos about the DTS and bCAM on eddelirium.org.
- 14:04:26 From Luna Ragsdale to Everyone:
You may have to request access to the VAEM Geriatrics Sharepoint
- 14:04:51 From Erica Gruber to Everyone:
If there are any sites we could upload for quick access please add
- 14:04:51 From Indianapolis, Tracy Brown to Everyone:
Can this site be accessed at home, or does this have to be accessed while on site.
- 14:05:03 From Luna Ragsdale to Everyone:
It has to be behind the VA firewall
- 14:05:04 From Erica Gruber to Everyone:
VA on site tracy
- 14:05:08 From Luna Ragsdale to Everyone:
it is a VA sharepoint
- 14:05:35 From Albuquerque, NM Jaime Aagaard to Everyone:
how do we request access to the VAEM Geriatrics Sharepoint?
- 14:06:06 From Colleen McQuown to Everyone:
<https://gedcollaborative.com/clinical-curriculum/>
- 14:06:18 From Erica Gruber to Everyone:
205-220
- 14:07:05 From Luna Ragsdale to Everyone:
Click on the link <https://dvagov.sharepoint.com/:f:/r/sites/VAEMGeriatrics/>
- 14:07:40 From Luna Ragsdale to Everyone:

it may prompt you to request access

14:07:52 From Erica Gruber to Everyone:

<https://www.acep.org/globalassets/sites/geda/documnets/edmodelofcarelist.pdf>

14:08:10 From Albuquerque, NM Jaime Aagaard to Everyone:

just tells me 405 not found. I'm at the VA but no prompt to ask for access

14:08:24 From Erica Gruber to Everyone:

<https://www.acep.org/geda/comparison-overview/>

14:08:28 From Wichita, KS Robert J. Dole VA Mackenzie McClure to Everyone:

I can't access the SharePoint either

14:09:27 From Erica Gruber to Everyone:

<https://dvagov.sharepoint.com/sites/VAEMGeriatrics/SitePages/VA%20EM%20GERI%20HOME%20PAGE%20.aspx>

14:09:30 From Erica Gruber to Everyone:

try this link

14:09:39 From Nicole Rossomano to Everyone:

<https://dvagov.sharepoint.com/sites/VAEMGeriatrics/SitePages/VA%20EM%20GERI%20HOME%20PAGE%20.aspx?OR=Teams-HL&CT=1633721530335>

14:09:42 From Lebanon - Wray Gerard to Everyone:

Our Rehab Dept controls cane and walkers, and we have to place consult to get them. I assumed this was a VA policy? But maybe it's just local. Anyone have experience with this? Or know if this is a VA policy?

14:10:04 From Erica Gruber to Everyone:

Email us and lets set up a 1:1 meeting

14:10:12 From Erica Gruber to Everyone:

we have resources to help you with this :)

14:10:38 From Albuquerque, NM Jaime Aagaard to Everyone:

Still a "404 not found" for the sharepoint site latest link

14:10:58 From Erica Gruber to Everyone:

we will look into this

- 14:13:53 From Luna Ragsdale to Everyone:
if you are having difficulty with the link for SharePoint, let us know and we can send it to you via TEAMS
- 14:14:45 From Erica Gruber to Everyone:
<https://www.cdc.gov/steady/index.html>
- 14:15:28 From Colleen McQuown to Everyone:
@ Wray Gerard That is a local policy to only let rehab give out ambulation aids,, not national. What we did in Cleveland is work with our PT department and they actually train our staff and sign them off on gait belt and ambulation aids
- 14:16:40 From Durham, Jinny Ye to Everyone:
What does your gait assessment look like? Who does it?
- 14:17:31 From Erica Gruber to Everyone:
mind you allLauren is the GURU of falls :)
- 14:17:49 From Erica Gruber to Everyone:
they are also a top of the line, all bells and whistles VA ED (aka Level 1 ACEP GEDA :))
- 14:18:29 From Colleen McQuown to Everyone:
@Durham, what we do in Cleveland is have someone rise from chair, walk, turn around and come back and sit down. We used to do TUG but stopped during covid as we did not want our patients in the hall anymore than they have to be
- 14:20:42 From Colleen McQuown to Everyone:
good TMS courses to train your staff to do give out walkers and canes. Also have PT sign off competency Ambulation Aids: Education 99922
Ambulation Aids: Measuring & Fitting 99921
- 14:21:36 From Hareg Eshete to Everyone:
Would it possible to meet with a site that has implemented steady for level 3 certification?
- 14:21:45 From Erica Gruber to Everyone:
1422 to 1435 Mishelle then break
- 14:22:11 From Luna Ragsdale to Everyone:
@ Eshete, yes that will be possible!

- 14:22:40 From Luna Ragsdale to Everyone:
email the core team at VHAGEDCoreTeam@va.gov and we can help arrange
- 14:22:54 From GEDC - Conor Sullivan to Lauren Abbate(Direct Message):
Thanks, Lauren! That was excellent.
- 14:24:33 From Salt Lake City - Anne Beck to Everyone:
Can we use ICT as a role or are they included in the RN role?
- 14:24:43 From Colleen McQuown to Everyone:
Remember we are going to have a webinar specifically on mobility and an office hour on setting up your QI projects and including what works for level 3
- 14:24:46 From Erica Gruber to Everyone:
@colleen
- 14:25:49 From Erica Gruber to Everyone:
this is another page out of the resource playbook
- 14:25:50 From Erica Gruber to Everyone:
Yes :)
- 14:26:16 From Colleen McQuown to Everyone:
Any of these screens can be done by an ICT or an RN. Many can be done by a social worker. ICTs just need specific competency as they are unlicensed. We don't recommend these screens being done by a nursing assistant
- 14:26:50 From Lauren Abbate to GEDC - Conor Sullivan(Direct Message):
Thx, I hope it wasn't too long.
- 14:27:06 From Erica Gruber to Everyone:
This is where social work ROCKS OUR WORLD!!!! This care coordination piece is so important and helpful
- 14:27:42 From ABQ NM ED SW Natalie Riley-Patz, LCSW to Everyone:
YAY ED Social Work!
- 14:29:27 From Jaime Halaszynski to Everyone:
Thank you all for the kind words about Social Work, it is truly a team effort.
- 14:29:48 From AnnArbor VA ED/ Sharon Bajwa MD to Everyone:

LOVE our SW dept at AAVA !

- 14:30:01 From Colleen McQuown to Everyone:
placing these types of prosthetic orders is one of the biggest interventions we provide in Cleveland
- 14:30:48 From Lauren Abbate to Everyone:
Same in Denver, most Veterans aren't even aware of some of the devices that are available to them!
- 14:30:58 From Colleen McQuown to Everyone:
Have a low threshold for outpatient referrals to occupational therapy for any ADL difficulty
- 14:32:34 From Syracuse - Katrina Rusaw to Everyone:
We need a Social Worker!!
- 14:32:47 From Fayetteville, NC, Telia Virgin to Everyone:
Is the Social Worker a Senior SW
- 14:33:08 From Mishelle Evans to Everyone:
No I am not a senior social worker
- 14:33:25 From ABQ NM ED SW Natalie Riley-Patz, LCSW to Everyone:
In our ED, we are only Senior SWers with clinical license.
- 14:33:47 From Hareg Eshete to Everyone:
Is the social worker setting up home health or coordinating with PACT? In our VA, nurses are the one that set up home health's
- 14:34:05 From Fayetteville, NC, Telia Virgin to Everyone:
Does not facility have a Geri PACT for referral
- 14:34:15 From Mishelle Evans to Everyone:
I place orders for HHA for Provider approval
- 14:34:23 From Hareg Eshete to Everyone:
Some of the consults are specific to service lines that are responsible for completing them.
- 14:35:17 From Hareg Eshete to Everyone:

For HHHA, our Program only accepts if it's placed by a physician or NP. They don't allow us to enter consults using Provider names

14:36:03 From Fayetteville, NC, Telia Virgin to Everyone:

SW can enter the consult for Home Health only if there is no skilled need

14:36:12 From Fayetteville, NC, Telia Virgin to Everyone:

at my facility

14:36:49 From Luna Ragsdale to Everyone:

10

14:36:50 From Minneapolis ED Samineh Mirheydari to Everyone:

10 min

14:36:53 From AnnArbor VA ED/ Sharon Bajwa MD to Everyone:

10

14:38:46 From ABQ NM ED SW Natalie Riley-Patz, LCSW to Everyone:

Mishelle, was this process in place before GeriVet? I have to say I'm jealous that you can place orders for them.

14:41:19 From Wichita, Ks. RJD VAPatricia Petrakis to Everyone:

Some veterans are not even aware of what they already have. or can't find the items, or don't know how to use them (especially with cognitive impairment).

14:42:06 From Mishelle Evans to Everyone:

I believe it depends on facility. We are able to enter both skilled and non-skilled homecare under provider name for approval

14:43:40 From Mishelle Evans to Everyone:

Yes from my knowledge, this process was in place under PACT SW, which is the team I am assigned to. I am a PACT SW stationed in the ED

14:45:43 From Erica Gruber to Everyone:

1 more minute :)

14:46:16 From Erica Gruber to Everyone:

next presenter 1446-1500

14:46:30 From Jaime Halaszynski to Everyone:

Please check with you Social Work Chief/Executive on which consults to enter because we are only permitted to enter those within our scope of practice. There has been recent guidance from the National Social Work Office on this topic. Thank you!

14:46:43 From Syracuse - Katrina Rusaw to Everyone:

Here In Syracuse

14:46:45 From San Diego - Jesse Guittard to Everyone:



14:48:13 From Erica Gruber to Everyone:

<http://www.ihl.org/Engage/Initiatives/Age-Friendly-Health-Systems/Pages/default.aspx>

14:50:22 From Erica Gruber to Everyone:

<https://institutionalrepository.aah.org/jgem/vol2/iss8/1/>

14:50:23 From Luna Ragsdale to Everyone:

Yes shortage every where

14:50:27 From Mishelle Evans to Everyone:

yes here too

14:50:28 From Luna Ragsdale to Everyone:

Even in the community

14:52:25 From Colleen McQuown to Everyone:

Stipend is for post 9/11 and prior to 1975 combat injury veterans if a caregiver does at least 1 ADL for at least 6 months, the stipend program is going to expand over the next few years

14:52:33 From Colleen McQuown to Everyone:

Have a patient handout on caregiver support program

14:55:17 From Jane Carmody to Everyone:

Erica, so important !

14:55:30 From Mishelle Evans to Everyone:

Yes I give education and handouts daily

14:55:44 From Mishelle Evans to Everyone:

I use the printer more than anyone in the ED :)



- 14:56:39 From NOLA Heather to Everyone:
Cleveland has great handouts that we provide in all PC SW initial appointments.
- 14:57:22 From Colleen McQuown to Everyone:
<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/VA%20Resources%20for%20Veterans.aspx>
- 14:58:28 From Jane Carmody to Everyone:
Jennifer, very wonderful story
- 14:58:49 From Colleen McQuown to Everyone:
that is a link to the Cleveland SharePoint with patient handouts. If it is a patient handout specific to VA services, it has to go through your local patient education department. If you have a handout from your local area agency on aging programs or other community programs you would not have to go through patient education as it is not VA education
- 14:59:53 From Luna Ragsdale to Everyone:
Cleveland has led the way for Geriatric EDs in the VA...do not reinvent the wheel. There are many resources within the VA and outside the VA.
- 15:00:42 From Erica Gruber to Everyone:
amen!!!
- 15:00:43 From Colleen McQuown to Everyone:
We had a lot of help from our GRECC to develop handouts as well
- 15:01:55 From Colleen McQuown to Everyone:
Link to our sample competencies for ICTs doing screens
<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/GERI-VET%20%20Competencies.aspx>
- 15:02:29 From Colleen McQuown to Everyone:
ICT program share site
<https://dvagov.sharepoint.com/sites/VHAOPCIandI/ICT/SitePages/Home.aspx>
- 15:03:42 From Colleen McQuown to Everyone:
<https://institutionalrepository.aah.org/cgi/viewcontent.cgi?article=1014&context=jgem>
Intermediate Care Technicians-A Novel Workforce for Veterans Affairs Geriatric
Emergency Departments
- 15:03:43 From Detroit VA/Eddie Kakish to Everyone:
what was the ICT name at Cleveland ?

- 15:04:19 From Luna Ragsdale to Everyone:
Kristina Snell
- 15:06:36 From Mishelle Evans to Everyone:
My role in the ED was created after identifying a need for Medical social worker in the ED
- 15:07:42 From Mishelle Evans to Everyone:
I am full time
- 15:07:54 From Syracuse - Katrina Rusaw to Everyone:
How do you get your ED staff to buy into with the Program?? We are so short staffed they just feel it is one more thing they don't have time for. I struggle to get them onboard..
- 15:12:35 From Erica Gruber to Everyone:
<https://jamanetwork.com/journals/jamanetworkopen/fullarticle/2776803>
- 15:12:47 From Erica Gruber to Everyone:
<https://agsjournals.onlinelibrary.wiley.com/doi/10.1111/jgs.17572>
- 15:12:52 From Syracuse - Katrina Rusaw to Everyone:
Thank you so much!
- 15:13:02 From Syracuse - Kevin Corcoran to Everyone:
GED is a comprehensive TEAM effort!
- 15:13:53 From AnnArbor VA ED/ Sharon Bajwa MD to Everyone:
Oo I like that idea
- 15:14:47 From NOLA Heather to Everyone:
Thank you all. I have to jump off for another meeting!
- 15:15:22 From NOLA, Christina Pennington to Everyone:
I do as well. Thank you for including us!
- 15:15:27 From Erica Gruber to Everyone:
you can tailor HOW these screens populate inyour ED
- 15:15:38 From Erica Gruber to Everyone:
Thank you CRH SWs!!

- 15:16:19 From Erica Gruber to Everyone:
we bow to pharmacists too!!!!
- 15:16:49 From Salt Lake City - Anne Beck to Everyone:
Can you send the link for the dates and times of the office hours? Thanks
- 15:17:12 From Luna Ragsdale to Everyone:
We will show that at the end and it will be on our sharepoint
- 15:17:27 From Erica Gruber to Everyone:
again....reminder..... have your needs assessment in front of you! focus in on the ACEP
GEDA level you are going for and what 'legos' you want for YOUR build :)
- 15:18:12 From Ula Hwang to Everyone:
The 7 National GED Assessments are available now with all of your VA CACs (Clinical
Application Coordinators that program your facility's CPRS). They all have the
installation guide. It will be important if you currently do not use these in healthfactor
templated assessments for your GED initiatives in the EDs, or plan to, you need to
contact your local CAC.
- 15:18:56 From Erica Gruber to Everyone:
This is a buffet/sampling/flight of VA Geriatric ED optionswhat tastes good to you?
🍷 is there anything NOT on the menu? let us know
- 15:20:26 From Asheville, NC VA. Allyson Whyte, MD to Everyone:
Is that order set only available for pharmacists?
- 15:20:27 From Erica Gruber to Everyone:
We are moving towards national standardization of this not for dissemination and
implementation
- 15:21:04 From Erica Gruber to Everyone:
at this time, we are recommending use by ED pharmacists. Once standardized, we can
work with sites on different interdisciplinary members utilizing, training etc :)
- 15:24:10 From Colleen McQuown to Everyone:
We will be sending out links to all off the educational events-webinars and office hours .
Expect calendar invite emails for each one separately to come out in the next 1-2 weeks.
- 15:25:15 From Colleen McQuown to Everyone:

When you do your application, make sure you include a picture of your fridge where you have food and drink, just don't say it

15:25:16 From Erica Gruber to Everyone:

@ashville, there is also the EQUIPPED program that we will be educating everyone on during the medication webinar

15:33:24 From Jaime Halaszynski to Everyone:

Thank you all so much for your participation and engagement today!

15:34:15 From Colleen McQuown to Everyone:

In Cleveland if we can't follow up we write a note about our concerns and tag the PCP, also place a PCP post ED visit consult order-it works really well

15:37:12 From Luna Ragsdale to Everyone:

Anne Beck here it is!

15:39:15 From Salt Lake City - Anne Beck to Everyone:

Thanks

15:40:45 From Luna Ragsdale to Everyone:

This is just to get you thinking about what you are planning on doing -- not binding

15:43:55 From Birmingham - Rachel Skains, MD to Everyone:

Thank you for putting on this summit! It was extremely helpful!

15:43:58 From Topeka, KS Tammy Kingsbury RN to Everyone:

where do I find the page that showed the information on the bottom regarding the documentation review

15:44:14 From Lebanon-Callie Dagen to Everyone:

This was great, thank you! I have to drop off but this was very information. thanks again!

15:45:21 From Lauren Abbate to Everyone:

Same in Denver, LOVE your CACs/Health informatics

15:48:13 From Jane Carmody to Everyone:

VA team, this was a great summit. Congrats! and these resources and the team gracious offer to help so helpful to successful ED accreditation...for the why! Improved emergency care for our older veterans



- 15:49:50 From Topeka, KS Tammy Kingsbury RN to Everyone:
If we are on the Cohort 2 waitlist do we still stay on track for September or do we wait to see if accepted?
- 15:50:34 From Syracuse - Katrina Rusaw to Everyone:
Yes, I agree, Some are aware, others are not. We wanted to do 75, They told us it had to be 65 due to it was National and they could not change it
- 15:51:22 From Wichita, Ks. RJD VAPatricia Petrakis to Everyone:
Are these slides on the SharePoint, or will you email links and slides to everyone.
- 15:51:27 From Luna Ragsdale to Everyone:
@Topeka, stay on track
- 15:52:17 From Nicole Rossomano to Everyone:
Slides will be posted on the SharePoint after the summit
- 15:52:24 From Wichita, Ks. RJD VAPatricia Petrakis to Everyone:
I like the descriptors. discontinued consults are the worst!
- 15:54:14 From Wichita, Ks. RJD VAPatricia Petrakis to Everyone:
Are all veterans eligible for VA care, eligible for these kind of services?
- 15:56:05 From Erica Gruber to Everyone:
Thank you Jane!!!
- 15:57:39 From Jaime Halaszynski to Everyone:
Social Workers can also link to resources in the community if not available through the Va.
- 15:58:11 From Grand Junction, Brian Porter to Everyone:
Ladies and Gents I am very sorry but I have to go. I have another Apt at 1430 and its about a 20 min drive. Thank you all very much for all this information and support. I look forward to stepping up to level 2. If you know me you know im not shy and I do ask a lot of questions. you all are amazing and are always willing to help. thank you again
- 16:02:28 From Colleen McQuown to Everyone:
Thank you! A million VA ED visits occur each year in patients 65+, we lead the country in comprehensive geriatric care