



- 03:18:42 GEDC - Conor Sullivan:
Dear Colleagues,
Welcome to the 2nd Annual VA Geriatric ED Summit: Onboarding of Cohort #2, May 6th, 2021, National Geriatric ED Core Team at U.S. Department of Veterans Affairs
- Today's VA Summit is being recorded and a link the recording and the slides will be on the VA landing page following the event.
The GEDC Resource hub for the VA is here: <https://gedcollaborative.com/veterans-affairs/>
Check out essential GED Resources on the GEDC website
<https://gedcollaborative.com/resources/>
- Many thanks,
GEDC and VA teams
- 03:19:26 Columbia: Dorn VA participants - phone #803 776-4000 ext 3642 Dr Mike Faircloth (Director), Dr Debbie Simpson (Physician Champion), Ed Storch (Nurse Champion) and Sam Wachter (NP Champion)
- 03:20:35 GEDC - Conor Sullivan: Link to Veterans benefit from Intermediate Care Technician program - VAntage Point
<https://blogs.va.gov/VAntage/45203/veterans-benefit-intermediate-care-technician-program/>
- 03:21:22 GEDC - Conor Sullivan: As a thank you, and in honor of your time, we were able to obtain CE's for the specialties in attendance today ☺ Make sure you register in TMS!
2nd Annual VA Geriatric Emergency Department Summit
TMS Item Number: 4568056
Link to TMS:
<https://hcm03.ns2cloud.com/sf/learning?destUrl=https%3a%2f%2fva%2dhcm03%2ens2cloud%2ecom%2flearning%2fuser%2fdeepink%5fredirect%2ejsp%3fLinkId%3dREGISTRATION%26scheduleID%3d3734712%26fromSF%3dY&company=VAHCM03%2fdeepink%5fredirect%2ejsp%3fLinkId%3dREGISTRATION%26scheduleID%3d3734712%26fromSF%3dY&company=VAHCM03>
- 03:21:58 Jaime Halaszynski - Butler: If you have any registration difficulties with TMS, please contact Chad.Gillien@va.gov and he will help you.
- 03:22:17 Kristina Snell - Cleveland: what a GREAT looking group of leaders!
- 03:22:27 GEDC - Conor Sullivan: Thanks Jaime!
- 03:22:36 GEDC - Conor Sullivan: Slide 5
National Geriatric ED Core Team
Erica Gruber
A-GNP, BCEN
Indianapolis, IN VA ED
Erica.Gruber@va.gov
- Ula Hwang
MD, MPH
Bronx, NY VA GRECC
Ula.Hwang@yale.edu
- Luna Ragsdale
MD, MPH, FACEP



Durham, NC VA EM
Luna.Ragsdale@va.gov

Ethan Jetter
MPH
Gainesville, FL VAMC
Ethan.Jetter@va.gov

03:23:14 GEDC - Conor Sullivan: ...and Tessa Runels!
03:23:56 GEDC - Conor Sullivan: THOMAS EDES, MD, MS
Director, Geriatrics & Extended Care
Office of Clinical Operations
U.S. Department of Veterans Affairs

CHAD KESSLER, MD
National Program Director, VA Emergency Medicine

03:24:16 Biloxi - Beth Sadler: Hey Chad... good to see you!
03:25:10 Kristina Snell - Cleveland: WHOOP WHOOP Dr. Kessler and Dr. Edes!
03:29:00 Erica Gruber National GED Core Team Lead: we are blessed to have them for sure!
03:33:48 Michelle Pastwick: reno va i saw this started at 1130 must be eastern time so I am late I
was just making sure I could log on
03:34:40 GEDC - Conor Sullivan: GRECC
<https://www.va.gov/GRECC/index.asp>

AFHS

03:34:44 <http://www.ihl.org/Engage/Initiatives/Age-Friendly-Health-Systems/Pages/default.aspx>
Chad Kessler: hit us up anytime, anywhere. Here to help! Text, call, message, homing
pigeon...773 807-0445

03:34:46 Ula Hwang: Thank you Tom and Chad for your vision, support, and enduring leadership with
VA and the delivery of optimal emergency care for our older veterans! Right now we are
ALL doing a virtual standing ovation!!

03:36:08 GEDC - Conor Sullivan: Gratitude to our fellow collaborators the John A. Hartford
Foundation, the Gary and Mary West Foundation and the American College of Emergency
Physicians.

03:36:42 GEDC - Conor Sullivan: Rani E. Snyder, MPA
The John A. Hartford Foundation
<https://www.johnahartford.org/>
@johnahartford

03:37:01 Luna Ragsdale-Durham: Big thanks to our collaborators and for their support!!

03:37:59 Kristina Snell - Cleveland: AMAZING Partners here that support a wide-range of
innovation!

03:39:16 GEDC - Conor Sullivan: Zia Agha, MD
Chief Medical Officer and Executive Vice President
Leadership Team

West health Resources Page
<https://www.westhealth.org/>
Follow us: @WestHealth

West's specific work around GEDs here: <https://www.westhealth.org/geriatric-emergency-care/>

03:41:05 GEDC - Conor Sullivan: GEDC Home - GEDC (gedcollaborative.com)



- 03:41:39 GEDC - Conor Sullivan: If you share our vision, your ED can join us, currently for free. Check out [GEDCOLLABORATIVE.com](https://gedcollaborative.com) Please follow us on Twitter @theGEDC. Additionally, please review the GEDC Membership Criteria and Application. <https://gedcollaborative.com/partnership/>
- 03:42:10 Luna Ragsdale-Durham: Thank you GEDC for your support and hosting this bootcamp!!!!
- 03:42:20 GEDC - Conor Sullivan: American College of Emergency Physicians (ACEP) <https://www.acep.org/>
- 03:46:38 GEDC - Conor Sullivan: Kimberly Church
MS, AFHS PM
kimberly.church@va.gov
What Is an Age-Friendly Health System? | IHI - Institute for Healthcare Improvement
- 03:49:35 GEDC - Conor Sullivan: 3 Takeaways AFHS:
• Age-Friendly Health Systems follow an essential set of evidence-based practices known as the 4Ms - What Matters, Medication, Mentation, and Mobility.
• The 4Ms are practiced as a set, but driven by What Matters. This is a Veteran-centric approach to care.
• The 4Ms are a framework to improve care and they can be applied and customized in any care setting, including the emergency department.
Contact:
agefriendly@va.gov
Links:
<http://www.ihl.org/Engage/Initiatives/Age-Friendly-Health-Systems/Pages/default.aspx>
<https://ihi.org/agefriendlyhealthsystems>
<https://marketplace.va.gov/practices/age-friendly-health-systems>
- 03:50:17 GEDC - Conor Sullivan: Geriatric EDs and GEDA Accreditation

Kevin Biese, MD, MAT
Kevin_Biese@med.unc.edu
Geriatric Emergency Department Collaborative Implementation PI
Chair, Geriatric Emergency Department Accreditation
- 03:58:40 Ula Hwang: THANK YOU to The John A Hartford Foundation and West Health Institute for all your supports to all of these programs we have heard this morning - VHA GED effort, the GEDC, and ACEP's GEDA program. Without your support and leadership in healthy aging and improving age-friendly health systems, this incredible progress with Geriatric EDs (and more to come!) would not be possible! Standing ovation from ALL of us!
- 03:59:35 Ethan Jetter National GED Core Team Program Manager:
<https://www.menti.com/bxj56nbuhz>
- 04:02:52 Pittsburgh PA Adrian D'Amico MD: yes
- 04:03:38 Jaime Halaszynski - Butler: Congratulations to our Cohort #1 teams!
- 04:05:49 GEDC - Conor Sullivan: ACEP // GEDA // Comparison Overview
<https://www.acep.org/geda/comparison-overview/>
- 04:14:16 Luna Ragsdale-Durham: Ula Hwang the mother of geriatric emergency medicine!
- 04:15:35 Kristina Snell - Cleveland: Happy GEM Mother's Day Ula Hwang!
- 04:15:40 Kristina Snell - Cleveland: LOL
- 04:15:54 GEDC - Conor Sullivan: The GEDC Resource hub for the VA is here:
<https://gedcollaborative.com/veterans-affairs/>
- 04:16:02 GEDC - Lorraine Trecroce: <https://gedcollaborative.com/article/why-provide-specialized-care-for-older-adults-in-the-emergency-department/>



- 04:17:54 Baltimore VA - Jon Mark Hirshon: How does someone become a reviewer for GEDA applications?
- 04:18:45 Nicole Tidwell: Hi Jon- we can talk offline about this.. we are looking for more qualified reviewers now. We have some rules around this.
- 04:18:56 Kevin Biese - GEDC:-EDs that seek accreditation but lack any emergency physicians capable of serving as co-Medical Director at minimum must request a special exemption to appoint a non-emergency physician as Geriatric ED Medical Director for no more than three years while an emergency physician is recruited. Renewal of the exemption is unlikely without remarkable circumstances (e.g., an extremely rural hospital, failure of extensive attempts to recruit, etc.) We ask that this request come from hospital leadership (e.g., Chief Medical Officer or equivalent) to demonstrate their understanding of the issues present and commitment to adhering to the GEDA requirements in time for the first renewal.
- 04:19:10 Topeka KS Tammy Kingsbury: once accredited how often do you recertify?
- 04:19:29 Nicole Tidwell: Accreditation is valid for three years
- 04:19:43 Topeka KS Tammy Kingsbury: thank you
- 04:22:15 Laura Henderson: If you reach next level before three years accreditation does your time start from the time new level is reached?
- 04:22:45 Nicole Tidwell: Yes, your time starts over.
- 04:23:30 Laura Henderson: Thank you!
- 04:23:31 Reno - Dr. Heim: Are there alternate items to the 4 point walkers & 4 point canes? We have front-wheel walkers, for example. Also, our Physical Therapists don't want us to use 4 point canes.
- 04:24:18 Colleen McQuown, Cleveland VA: We have level 1 and we do not have 4 point canes because it can only be given by PT. We have regular canes, front wheeled walkers,
- 04:25:16 GEDC - Conor Sullivan: Geriatric Emergency Medicine Education
Colleen McQuown, MD, FACEP
Cleveland VA Medical Center
National VA GED Core Team Senior Advisor
Colleen.Mcquown@va.gov
- 04:27:32 Kristina Snell - Cleveland: thank you Dr. McQuown for all your Leadership and support for helping to further ICTs Geriatric EM Education and Training!
- 04:27:42 Cincinnati - TEAM: Carepartners :)
- 04:27:45 Erica Gruber National GED Core Team Lead: She is quite amazing :)
- 04:27:58 GEDC - Conor Sullivan: Physician Champion
- Level one 8 hours
 - Level two 6 hours
 - Level three 4 hours
- Geri-EM.com
GEDC Clinical Curriculum
STEADI (CDC)
- 04:30:34 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Will these slides be provided to attendees?
- 04:30:45 GEDC - Conor Sullivan: <https://www.cdc.gov/steady/index.html>
- 04:30:50 GEDC - Conor Sullivan: Staff/Champions
- Some examples:
- a. GENE course from Emergency Nurses Association
<https://www.ena.org/education/education/GENE/Pages/default.aspx>
 - b. Emergency Department nursing modules from NICHE
<http://www.nicheprogram.org/knowledgecenter/webinars/archived-webinars/>



- c. Locally developed nursing education modules
- 04:30:53 Erica Gruber National GED Core Team Lead: yes! also see the landing page with Colleens 1 page resource
- 04:31:09 Erica Gruber National GED Core Team Lead: Conor, can you drop the landing page link :)
- 04:32:04 Jen Blatnik: Kristina Snell you make a beautiful older woman
- 04:32:17 GEDC - Conor Sullivan: The GEDC Resource hub for the VA is here:
<https://gedcollaborative.com/veterans-affairs>
- 04:33:35 GEDC - Conor Sullivan: For example, some sites require all their clinicians to do 3/6 of the Geri EM Com modules
(<https://geri-em.com>),
and nurses to take ENA Introduction to Geriatrics course
(<https://www.ena.org/education/-incategory/categories/ena/education/geriatric#tags>).
- 04:34:22 Luna Ragsdale-Durham: Cleveland is the birthplace of GeriVet and the first Level 1 GEDA in the VA!!!
- 04:35:00 Luna Ragsdale-Durham: And they love to share!
- 04:35:04 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Is there a set amount hours of ongoing education needed for providers that need to be logged IE geriatrics lecturers to our providers during monthly meetings?
- 04:36:48 GEDC - Conor Sullivan: VA EM Geriatrics - Home (sharepoint.com)
To serve as a resource hub for you!
Geri EM Share Point and ONS links.
<https://dvagov.sharepoint.com/sites/VAEMGeriatrics/Shared%20Documents/VA%20GED%20Education%20%26%20Presentations/ONS%20Geriatric%20Education%20%26%20Prep%20Course.docx?web=1>
- 04:37:07 Kristina Snell - Cleveland: bahaha thanks @Jennifer Blatnik can't wait to get my AARP Card! Momma loves a discount.
- 04:37:14 Luna Ragsdale-Durham: @West LA, for Level 2 and Level 1 there should be a plan to educate providers and how to track that plan
- 04:37:21 New Orleans- Joy Cohen: Do all the providers have to show geriatric education. We have over 30
- 04:37:32 Ula Hwang:@ WLA Colleen Ferguson - There are different Geriatric ED education and training requirements that need to be demonstrated with the GED application. This differs based on level GED you are applying for. No ongoing education requirements, but that is a great idea!
- 04:37:46 Colleen McQuown, Cleveland VA: there is not a set number of hours for staff ongoing education, only physician champion
- 04:38:16 Colleen McQuown, Cleveland VA: and nurse champion
- 04:38:43 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Great thank you excellent presentation!
- 04:39:12 GEDC - Conor Sullivan: GEDC Clinical Curriculum
<https://gedcollaborative.com/clinical-curriculum/>
- 04:41:03 Colleen McQuown, Cleveland VA: When the slide deck is available, you can have access to the links in my presentation and there are tons of notes on each slide that give more information specific for level 1 and 2, level 3
- 04:42:29 Colleen McQuown, Cleveland VA: the sharepoints are only on VA computers
- 04:42:46 Reno - Dr. Heim: I'm on a VA computer and can't access either
- 04:43:03 GEDC - Conor Sullivan: VHA Train
<https://vha.train.org/vha/course/1091116/>



- 04:44:05 Colleen McQuown, Cleveland VA:
<https://dvagov.sharepoint.com/sites/Cleveland/gerivet/SitePages/Home.aspx>
- 04:44:35 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: thanks I am in now I am also on a VA computer
- 04:48:35 GEDC - Conor Sullivan: So you want to initiate VA GED Assessments?...
Ula Hwang
MD, MPH
Bronx, NY VA GRECC
Ula.Hwang@yale.edu
- 04:56:40 GEDC - Conor Sullivan: 3 Takeaways for standardizing our GED assessments:
• If starting a new GED initiative, you are highly encouraged to use one of these 7 assessments
• Goal of measuring assessments the same way across VA GEDs
• Goal of a national dashboard that will help your site track performance (a GEDA criteria)
- 04:57:29 GEDC - Conor Sullivan: Delirium & Dementia
Delirium Toolkit:
Our partner, West Health, drew our attention to their Delirium Prevention in the ED Toolkit, available on the GEDC website.
<https://gedcollaborative.com/toolkit/delirium-2/>
ADEPT:
<https://www.acep.org/patient-care/adept/>
- ED-DEL: Development of a change package and toolkit for delirium in the emergency department:
<https://doi.org/10.1002/emp2.12421>
- 04:59:59 GEDC - Conor Sullivan: 3 Takeaways for Mentation:
• Delirium is missed up to 75% of the time in older adults.
• Consider DTS and bCAM for screening delirium,
• Persons with dementia are at greater risk for delirium, so screening for cognitive impairment is important.
- 05:01:06 GEDC - Lorraine Trecroce: <https://gedcollaborative.com/toolkit/delirium-2/> /
- 05:01:20 GEDC - Conor Sullivan: Delirium Toolkit:
Our partner, West Health, drew our attention to their Delirium Prevention in the ED Toolkit, available on the GEDC website.
<https://gedcollaborative.com/toolkit/delirium-2/> /
- 05:01:57 GEDC - Conor Sullivan: Geriatric Emergency Dept. Workflow
Jennifer Blatnik
Lead Geri EM Care Coordinator
Louis Stokes Cleveland VAMC
National VA GED Case Management Sub Task Force Chair
- 05:02:39 Kristina Snell - Cleveland: @Jennifer Blatnik your an AMAZING trail blazer for the Geriatric Emergency Medicine!!
- 05:03:30 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: how has the screen affected your triage times? Is it built into a triage note or is it a separate note ISAR in addition to the nurse triage note for Cleveland?
- 05:04:35 Erica Gruber National GED Core Team Lead: Colleen can answer this questions for sure!!
- 05:04:36 Ula Hwang: @ WLA Colleen - good question about screening and triage.
- 05:04:55 Ula Hwang: Some sites do these at triage, others with bedside nurse.
- 05:05:16 GEDC - Conor Sullivan: 3 Takeaways for GED Workflow:
• Identifying High Risk Adults whether in triage or bedside



- Develop a process to address positive screens
 - Follow up to the recommendations to address the positive screens
- 05:05:30 Ula Hwang: For example, the DTS can be done at triage. If positive, the bcam gets done by the bedside nurse. most important thing is doing this so it works with your ED's workflow.
- 05:05:57 Ula Hwang: Every site has different resources and different workflows, so incorporate these initiatives based on your resources and how things work in your ED
- 05:06:14 Colleen McQuown, Cleveland VA: We built ISAR and DTS into the nurse triage note. If DTS is positive they are an automatic geriatric em consult (we call it geri-vet), if DTS is negative they get an ISAR, if they can't answer ISAR or their score is 3+ or if the triage nurse is concerned about the patient, they enter a geri-vet consult and mark on EDIS that they are a gerivet patient (in the status column they come up as " ED GV")
- 05:06:48 GEDC - Conor Sullivan: Intermediate Care Technicians
Links:
Our SharePoint site houses all example policies and competency guides.
<https://dvagov.sharepoint.com/sites/VHAOPClan/ICT/SitePages/Home.aspx>
VHA Clinical Strong Practice (CSP)
https://www.va.gov/covidtraining/docs/CSP_Intermediate_Care_Technician_final.pdf
ICT Video Link:
<https://youtu.be/Q6nlaKbMau4>
G.I. Jobs Magazine Link: Page 26 & 27.
[https://editions.mydigitalpublication.com/publication/?i=645297&p=&pn=#{"issue_id":645297,"publication_id":"60085","page":26}](https://editions.mydigitalpublication.com/publication/?i=645297&p=&pn=#{)
- 05:06:56 Colleen McQuown, Cleveland VA: If DTS positive, it automatically triggers the bCAM to show up in the nurse bedside note
- 05:07:45 Ula Hwang: What Colleen M describes is for Cleveland and what works for them. Your site could do the same, or choose to do all of this with your bedside nurse, etc.
- 05:08:11 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Thanks!
- 05:09:53 San Antonio - Tina Retallick: Kristina and Jen are awesome!!!
- 05:09:55 L.A. - Laura Henderson: Yes very true!!! As a veteran transitioning to a civilian can be difficult.
- 05:10:34 Tucson - Raquel Gibly: the team you are referring to, are they a separate entity that are present in the ED 24/7? are they additional staff, or staf with additional duties?
- 05:10:50 Jen Blatnik: Thank you @tina retallick
- 05:11:37 GEDC - Conor Sullivan: Mobility - Integrating PT and OT in the ED
Erica Gruber
A-GNP, BCEN
Indianapolis, IN VA ED
Erica.Gruber@va.gov
- 05:11:55 Kristina Snell - Cleveland: @ Tina! we LoVe you girl!
- 05:11:58 Jen Blatnik: @Raquel Gibly...we utilized existing staff for implenting. A great amount of all hands training was done before we began the screenings and program
- 05:13:02 Kristina Snell - Cleveland: @Luara Henderson #PREACH
- 05:13:38 Colleen McQuown, Cleveland VA: The number of hours your team is present doing screens/care coordination is minimum of 56 hours/week if you are level 1 or 2. We found that more hours is better because we decrease our admission rate by 10% for those highest risk patients when the they are seen by the team. You need to have a plan to provide geriatric specific care 24 hours a day. I can explain more how we accomplish that if you want



- 05:15:30 GEDC - Conor Sullivan: 3 Takeaways for Integrating PT and OT in the ED:
- For every screen, make sure you have a plan for a positive
 - Reach out to services, talk about possibilities and create that synergy. Fall in love with the problem, not the solution. Be open minded.
 - Try to make processes as seamless as possible....as automatic as possible :)
- 05:16:33 GEDC - Conor Sullivan: BEERS Medication Review
Justin Roberts, PharmD
Indianapolis VA ED
National VA GED Pharmacy Sub Task Force Chair
- 05:16:42 Luna Ragsdale-Durham: Remember your PT and OT are the experts!!! Engage them in the process early!!
- 05:18:30 Cincinnati - TEAM: Does this tie into VIONE by any chance?
- 05:19:42 Kimberly Watson Dickerson: VIONE Team has created a report that will soon be available to the field that identifies Veterans with medications that are considered PIM based on BEERs, STOPP, and other guideline based therapies
- 05:20:38 Kimberly Watson Dickerson: VISN 10 Has access to the Polypharmacy Deprescribing report currently.
- 05:21:31 Ula Hwang: The VA GED core team will also be meeting with the VA Deprescribing Safety program to align and coordinate these efforts
- 05:22:55 Laura Stabler: Please DO NOT end your Zoom for breaks.
- 05:22:56 Ula Hwang: There is a National VA Center for Medication Safety in Aging
- 05:23:00 Colleen McQuown, Cleveland VA: Lots of great questions are coming up for all of these different geriatric em topics. The Core team is going to be hosting a number of follow up office hours on different topics to cover them more in depth than can be done here
- 05:23:27 GEDC - Conor Sullivan: 3 Takeaways for pharmacy BEERS Medication Review:
- ISAR flags patient's for a more critical review of medication reconciliation by ED Pharmacist
 - A note to identify BEERs medications, which serves as communication tool for ED pharmacist to relay findings and suggestions to PCP
 - Ability to track findings and outcomes to prevent future emergencies and potentially improve QOL
- 05:23:45 Cincinnati - TEAM: thank you!
- 05:24:01 Laura Stabler: Please leave Zoom running if you need to step away from computer. We have your Breakout Rooms set, and leaving zoom will delete you from your room
- 05:25:57 Tucson - Raquel Gibly: I think it would be great national support to have an overall statement sent to the admin of any VA opening a GED of any level, in support of additional staff needed to make this program a success. That would be a huge positive aspect and incentive for this program.
- 05:26:39 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Agree with above statement!
- 05:27:14 GEDC - Conor Sullivan: Camille Vaughan, MD, MS
EQUIPPED program co-Director
- 05:27:31 Luna Ragsdale-Durham: @Cincinnati, Justin's presentation is different than VIONE but you can use VIONE at your site if you have it
- 05:31:00 Cincinnati - TEAM: Thank you!
- 05:33:16 Luna Ragsdale-Durham: These order sets are super helpful! Sometimes it is overwhelming to keep track of all the potentially inappropriate medications, EQUIPPED offers alternatives in their order sets.



- 05:34:36 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Where can we get a copy of the order sets
- 05:35:03 Erica Gruber National GED Core Team Lead: email Camille and she will let you know. I will prompt her to the chat after here
- 05:35:20 Cincinnati - TEAM: Can the ordersets be modified by local CACs at individual institutions?
- 05:35:28 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Thanks this is fantastic!
- 05:36:21 GEDC - Conor Sullivan: 3 Takeaways EQUIPPED:
- Program to help educate provider prescribing
 - Program to identify PIMS
 - Program to help build safe geriatric prescribing menus
- 05:37:21 GEDC - Conor Sullivan: Sequential implementation of the EQUIPPED geriatric medication safety program as a learning health system
<https://pubmed.ncbi.nlm.nih.gov/32671390/>
- 05:37:33 Luna Ragsdale-Durham: Camille.vaughan@emory.org
- 05:37:47 Camille Vaughan: elizabeth.vaughan2@va.gov or camille.vaughan@emory.edu and I'd be happy to connect about EQUIPPED
- 05:37:53 GEDC - Conor Sullivan: Caregiver Support Services
Jaime Halazynski LCSW
Acting Chief, Social Work Service
VIST Coordinator Lead
National Social Work Elder Abuse Tiger Team
Butler VA Health Care
Jaime.Halaszynski@va.gov
- 05:38:40 GEDC - Conor Sullivan: The Department of Veterans Affairs (VA) Caregiver Support Program (CSP) provides support and services for family caregivers of Veterans
<https://www.caregiver.va.gov/>
- Each VA facility has Caregiver Support Coordinators who provide direct assistance to caregivers
https://www.caregiver.va.gov/support/New_CSC_Page.asp
- VA's National Caregiver Support Line (CSL) serves as a primary resource/referral center to assist caregivers, Veterans and others seeking caregiver information
https://www.caregiver.va.gov/help_landing.asp
- 05:39:06 GEDC - Conor Sullivan: 3 takeaways for Caregiver Support:
- VA Has a Caregiver Support Program to help family caregivers of Veterans
 - Every VA has a Caregiver Support Coordinator who can provide direct assistance
 - There is a National Caregiver Support Line (1-855-260-3274) that can be contacted for additional information
- 05:39:26 Colleen McQuown, Cleveland VA: Equipped order sets can be modified locally. Similar order sets are planned for Cerner
- 05:39:40 Luna Ragsdale-Durham: Also know as Jarvis
- 05:39:54 Luna Ragsdale-Durham: We love Josh!
- 05:39:55 Kristina Snell - Cleveland: # J.A.RV.I.S
- 05:40:07 Philadelphia - Shannon: EM loves Josh!
- 05:40:21 Erica Gruber National GED Core Team Lead: Love for Josh Everywhere!!!!



05:40:21 Jane Carmody - JAHF: Love the VA Caregiver Support program ! call the social worker !

05:41:46 Luna Ragsdale-Durham: Tele ED to CLCs and ICT Scouts Program to name a few

05:44:58 Josh Geiger: Happy to support and help wherever I can! We call out ICTs as well in the policy! Thanks for the call out Dr. Ragsdale

05:45:03 Jaime Halaszynski - Butler: @JaneCarmody Thank you for your kind words!

05:45:33 Kristina Snell - Cleveland: @Josh Geiger thank you sir!!!

05:46:12 Jane Carmody - JAHF: Thank you, Erica and all ! great bootcamp. I am heading out now...look forward to hearing about more VAs achieving accreditation . Have a great day !!!

05:46:20 *Josh Geiger: No...thank you Mrs. Snell - VA is better because of people like you, Eria, Luna, Ula to name a few and so many more!

05:46:43 Erica Gruber National GED Core Team Lead: aw thank you !!

05:46:52 Erica Gruber National GED Core Team Lead: also Tucson is in a different room now

05:47:10 Luna Ragsdale-Durham: @Jane Carmody Thank you for participating and for JAHF's collaboration!!

05:47:24 Ethan Jetter National GED Core Team Program Manager: Fresno will be in room 3.

05:48:09 Fresno: Thank-you

06:58:10 GEDC - Conor Sullivan: On the GEDC VA Resource hub, we will host the VA Summit recording, chat, slides and many other resources that will be available for download! The GEDC Resource hub for the VA is here: <https://gedcollaborative.com/veterans-affairs/>

Many thanks,
GEDC and VA teams

06:58:45 GEDC - Lorraine Trecroce: Please allow a week or so for us to get all of the meeting materials prepped and uploaded. Check back often for updates!

06:59:04 GEDC - Lorraine Trecroce: We will also be posting the office hours hosted by GEDC on this landing page!

06:59:14 GEDC - Conor Sullivan: VA Summit Follow up:

VA POST SUMMIT SURVEY

https://forms.office.com/Pages/ResponsePage.aspx?id=Ixtf6a-r7kWCHberJRqzv2bmSNueGE9JjL3fMHknK_dUNTY1WlhNUUgxSTJCMDI1TEQxTE83R1hNTC4u&wdLOR=cEAA6C74F-ECEB-457C-8954-B7D5DEFCA4E8
Please complete the Post Summit Survey so that we can best support you in the coming months.

MARK YOUR CALENDARS

Please save the last Tuesday of each month at 3:00-4:00 PM EST for follow up events.

Next meeting is Tuesday, May 25th at 3:00-4:00 PM (EST) for Post-Summit Debrief

07:00:19 GEDC - Conor Sullivan: As a thank you, and in honor of your time, we were able to obtain CE's for the specialties in attendance today ☺ Make sure you register in TMS!

2nd Annual VA Geriatric Emergency Department Summit

TMS Item Number: 4568056

Link to TMS:

<https://hcm03.ns2cloud.com/sf/learning?destUrl=https%3a%2f%2fva%2dhcm03%2ens2cloud%2ecom%2flearning%2fuser%2fdeeplink%5fredirect%2ejsp%3flinkId%3dREGISTRATIO N%26scheduleID%3d3734712%26fromSF%3dY&company=VAHCM03>

07:00:38 GEDC - Conor Sullivan: GEDC

If you share our vision, your ED can join us, currently for free. Please follow us on Twitter @theGEDC.



URL for the Geriatric Emergency Department's website (<https://gedcollaborative.com/>)
Additionally, please review the GEDC Membership Criteria and Application.
<https://gedcollaborative.com/partnership/>

Join the GEDC: laura_stabler@med.unc.edu and conor_sullivan@med.unc.edu

07:00:52 Luna Ragsdale-Durham: Thank you GEDC for hosting!!!
07:01:00 GEDC - Conor Sullivan: Dear Colleagues,
Thank you so much for participating in the 2nd Annual VA Geriatric ED Summit:
Onboarding of Cohort #2, May 6th, 2021, National Geriatric ED Core Team at U.S.
Department of Veterans Affairs
On the GEDC VA Resource hub, we will host the VA Summit recording, chat, slides and
many other resources that will be available for download!
The GEDC Resource hub for the VA is here: <https://gedcollaborative.com/veterans-affairs/>
Many thanks,
GEDC and VA teams
07:01:36 Ann Arbor - Paul Kim: can you send a pic of that word cloud please?
07:02:13 Laura Stabler: Please feel free to contact me @ laura_stabler@med.unc.edu or Conor
@ conor_sullivan@med.unc.edu with any questions, ideas, suggestions
07:02:14 Luna Ragsdale-Durham: Thanks Erica for reminding of us of why we are all here!!!
07:02:15 Ula Hwang: Thank you all for your advocacy, your service, and your passion. The VA is and
will show the way to do GED care better than ever before!
07:02:35 San Francisco VA Abi Fitzgerald: thank you so much
07:02:36 Fresno: Thank-you everyone!
07:02:49 Jaime Halaszynski - Butler: We appreciate you all being with us today, thank you!
07:03:01 Pittsburgh PA Adrian D'Amico MD: thanks Erica and all the speakers, etc. !!
07:03:02 Cincinnati - TEAM: thank you!
07:03:08 Fresno - Manavjeet Sidhu, MD: If the TMS link isn't working who should we reach out
to? Thanks.
07:03:08 Seattle - Jacqueline Zawyrucha: I wasn't able to screen shot the staff TNS modules you
had posted on a slide, any chance someone did that?
07:03:10 VA Pgh- Amybeth: Thank you- everyone
07:03:13 (NWI/OMA) J.R. NOVOA: Thank you,
07:03:24 Ann Arbor - Paul Kim: in Ann Arbor we still only allow essential caregivers
07:03:41 Philadelphia- OE: no family/caregivers in ed still in philadelphia
07:03:59 Kevin Biese - GEDC:<https://blog.aarp.org/thinking-policy/theyre-not-visitors-covid-19-visitor-restrictions-highlight-need-for-change>
07:07:28 GEDC - Conor Sullivan: If you have any registration difficulties for TMS, please contact
Chad.Gillien@va.gov and he will help you.
07:08:03 Colleen McQuown, Cleveland VA: Any change to site visit because of covid?
07:08:37 Baltimore VA - Jon Mark Hirshon: How do we know what was our breakout room
number?
07:08:59 Luna Ragsdale-Durham: @ Jon - Your breakout room was 4
07:09:11 Baltimore VA - Jon Mark Hirshon: Thanks
07:10:51 Jaime Halaszynski - Butler: Thank you Erica, you rock!!
07:10:53 Phoenix - Liz Waack: Thank you!
07:11:00 Kristina Snell - Cleveland: thank you Erica!
07:11:06 Louisville - Trish Francis: Thank you
07:11:07 Philadelphia - Shannon: Here, here . go Erica!!
07:11:08 Baltimore VA - Jon Mark Hirshon: Thank you!!



07:11:24 Richmond - Sarah Bushlow: Thank you Erica and all the presenters!!
07:11:34 L.A. - Laura Henderson: Great presentations! Thank you
07:11:36 West Los Angeles VA Colleen Ferguson/ Jonathan Balakumar: Thank you!
07:11:38 Ann Arbor - Pernell Ziglor: Cause you guys are awesome!!!
07:11:41 Louisville KY VA - Yolanda Nava: Thank you!!!
07:11:44 San Antonio, Ada Rockoff: Thank you!
07:11:48 Philadelphia -Carla: thanks all!
07:11:58 Topeka KS Tammy Kingsbury: I wish all of you were close by so you could come to our site and present this program... you guys were great!!
07:12:00 Memphis- John Flaherty: Great Job Erica!
07:12:09 GEDC - Conor Sullivan: Jacqueline: Is this the slide you are looking for? Otherwise check out The GEDC Resource hub for the VA is here:
<https://gedcollaborative.com/veterans-affairs/>
07:12:44 Louisville - Amy Minix: Thanks Again!
07:13:19 L.A. - Laura Henderson: Is this available to watch again? If so can we get the link?
07:13:33 Colleen McQuown, Cleveland VA: I actually have a handout on how to look at the age report
07:13:41 Richmond - Sarah Bushlow: yes, please t
07:13:53 Richmond - Sarah Bushlow: to the short tutorials
07:14:01 GEDC - Conor Sullivan: On the GEDC VA Resource hub, we will host the VA Summit recording, chat, slides and many other resources that will be available for download!
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Many thanks,
GEDC and VA teams
07:14:32 L.A. - Laura Henderson: Great thank you so much!!!
07:15:02 Seattle - Jacqueline Zawyrucha: Thanks Conner, that was it!
07:16:03 San Francisco VA Abi Fltzgerald: Thanka again bye for now