**Department of Veterans Affairs, Employee Education System**

and

**VHA Field Accreditation Services**

and

**RLR VAMC**

Present

**2nd Annual VA Geriatric Emergency Department Summit**

TMS Item Number:**4568056**

**Program: Start** May 6, 2021 **Program: End** May 6, 2021

# Place

RLR VAMC

1481 W 10th St.

Indianapolis, IN. 46202

# Purpose Statement

More than 45 percent of our annual VA ED (Emergency Department) encounters are by veterans age 65 years and older. The modern emergency care model is often poorly equipped to recognize and manage the unique aging pathology. While guidelines exist to optimize their care, those guidelines are little know by both administrators and front-line clinicians. Lack of knowledges surrounding these guidelines often leads older patients and their families feeling dissatisfied and without an optimal outcome upon discharge from the ED. The VA with focus on geriatrics and integrated health system is positioned to lead the nation in aging friendly emergency care.

This four-hour application based virtual course is directed at 33 VA ED-based interdisciplinary teams to help them identify opportunities in care of older ED patients. We hope that this course will allow ED sites to optimize the care provided to older ED patient; and further the goals of becoming accredited as Level One, Level Two or Level Three Geriatric ED through the American College of Emergency Physicians Geriatric ED Accreditation Program.

The program content allows participants to become familiar with guidelines, to work with interdisciplinary teams from their own ED, to identify site-specific opportunities and to use the guidelines to inform and implement quality improvement projects in their own ED. It will involve some didactic material on Geriatric ED models of care and instructional material on QI (Quality Improvement) methodology. It encourages self-reflection, teamwork, interaction with both faculty and other participants, and the production of a QI proposal as an outcome.

# Target Audience

The primary target audience are emergency department interdisciplinary teams consisting of physician, nurses, advance practice providers (nurse practitioners), social workers, and pharmacists.

# Outcome/Objectives

At the conclusion of this educational program, learners will be able to:

1. Identify several practical geriatric ED quality initiative protocols for dissemination and implementation in VA EDs throughout the nation.

2. Strategize each site to choose and implement at least one quality improvement process that that will be developed in detail, including: step by step process, team members, roles, timeline, metrics and evaluation tools.

3. Discuss a clear plan for items needed to be accomplished to ensure successful completion of an application by December 1, 2021.

4. Describe how to open and start American College of Physicians and Geriatric Emergency Department Accreditation application.

5. Display familiarity with local and national VA resources that may be used to support ED staff geriatric education and programming; and

6. Describe VA home and community resources that can be enacted from the ED to support older Veterans and their caregivers.

**Registration / Participation in the Activity Procedure**

1. Length of course: 4 hours
2. Review EES Program Brochure
3. Attend and participate in 100% of program activity
4. Complete Program Evaluation **no later than** 6/6/2021.

# Instructions for Completing Registration in TMS

**Registration:** It is essential that you use the course link and follow the instructions below to register for Annual VA Geriatric ED Summit in TMS by 5/5/2021.

[**https://hcm03.ns2cloud.com/sf/learning?destUrl=https%3a%2f%2fva%2dhcm03%2ens2cloud%2ecom%2flearning%2fuser%2fdeeplink%5fredirect%2ejsp%3flinkId%3dREGISTRATION%26scheduleID%3d3734712%26fromSF%3dY&company=VAHCM03**](https://hcm03.ns2cloud.com/sf/learning?destUrl=https%3a%2f%2fva%2dhcm03%2ens2cloud%2ecom%2flearning%2fuser%2fdeeplink%5fredirect%2ejsp%3flinkId%3dREGISTRATION%26scheduleID%3d3734712%26fromSF%3dY&company=VAHCM03)

**Instructions for Registration:**

1. If you **have not registered** for the course:
   1. Control-Click on the Item Link above.
   2. Log in to TMS.
   3. On the right side of the page there are 3 buttons: “Assign to Me”, “Start Course” and “Register Now”.
2. Select the “**Register Now”** button.
3. After you select “Register Now”, all your offering choices will appear. Select the time/date that works with your schedule.

**(NOTE: If you select** *“*Add to Learning Plan” option, this will add the training to your My Learning pod, but it does not register you for the training. You will then need to Register Now and register.)

1. After clicking on the “Register Now” button, the date, time and location for the scheduled offering will appear.
2. Select this program by clicking on the “Register Now” button to the right of the offering.
3. On the next page, add the accreditation you would like to receive from the dropdown – “Accredited Requested.” Then click on the “Confirm” button on the upper right side of the page. This will register you and add the training to your My Learning/No Due Date and you will receive an enrollment email confirmation from TMS.

**Instructions for Verification of Attendance**

1. Log in to TMS

2. If you have not registered for the course, you will need to do so

3. When the program is over, find the course in your **My Learning** pod

4. Click on Start Course or Continue Course button to the right of the course title

5. Look for the link titled “Confirm Attendance”

6. Before clicking on this link, be sure you have completed all links before “Confirm Attendance”

7. Click on Confirm Attendance

8. A new window will open and say ‘Thank you!  Your attendance is now confirmed.  Please close window”

9. Click “Close Window”

10. You have now verified your registration for this course, and should see a green check mark and completion date next to the “Confirm Attendance”

# Instructions for Completing Evaluation in TMS to Access Accredited Certificate

**Please note:  Program evaluations must be completed within *30 days* of the conclusion of the program in order to receive a program certificate**

After the program is over, you must complete the self-certification in TMS. If you did not register for the program, the TMS administrator will reconcile the registration list and mark you complete.  You must still complete the evaluation before you can receive your certificate.

1. Log in to TMS
2. Locate the course on your My Learning
3. **For Enduring Material:** Click on Continue Course
4. **For Enduring Material:** Be sure you have completed all the objects
5. **For Enduring Material:** Click on the Self-Certification and self-certify, if appropriate
6. Locate the pending evaluation on your My Learning in the Due Later section, under course title.
7. Click on “Start Course Survey”.
8. Complete evaluation content and click “Submit”.
9. Click “Return to Online Content Structure.”
10. Follow the below instructions to access your accreditation certificate.

ACPE considers credit as a statement of credit instead of a certificate of credit

**To access your accredited certificate in TMS, please follow the steps below:**

1. From the Home screen in TMS, click on “My History.”
2. Hover the mouse over the title of the program, and click “View Details” in the popup window that appears. DO NOT click on the “Print Certificate” here – this will give you the generic TMS certificate.
3. In the Completed Work Details screen, you should see a section named “Accreditation Details.”
4. Click the “Print Accredited Certificate” button next to your requested Accreditation.

Your Accredited certificate should appear on the screen for you to save or print.

# Accreditation/Approval

The accreditation organizations for this course are listed below.

## Joint Accreditation for Interprofessional Continuing Education (JA IPCE)

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| --- | --- |
| Joint Accreditation Decorative Logo | In support of improving patient care, VHA Employee Education System is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. |

## Accreditation Council for Continuing Medical Education (ACCME)

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| Accreditation Council for Continuing Medical Education (ACCME) Accredited with Commendation Logo | The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. |

## American Nurses Credentialing Center (ANCC)

VHA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

***Note:*** *ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.*

# Designation of Continuing Education

## Joint Accreditation for Interprofessional Continuing Education (JA IPCE)

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| Joint Accreditation for Interprofessional Continuing Education Logo | This activity was planned by and for the healthcare team, and learners will  receive 4 Interprofessional Continuing Education (IPCE) credits for learning and change. (JA IPCE might not be recognized by all state boards. Please also print your accredited certificate for your professional practice for re-licensure purpose.) |

## Accreditation Council for Continuing Medical Education (ACCME)

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| Accreditation Council for Continuing Medical Education (ACCME) Accredited with Commendation Logo | The VA Employee Education System designates this live activity for a maximum of 4 *AMA PRA Category 1 Credit(s)* ™. Physicians should claim only credit commensurate with the extent of their participation in the activity. |

## ACCME non-physician certificate option (ACCME-NP)

This course provides *Category 1 AMA Physicians Recognition Award*™ CME credit (ACCME) for physicians. **ACCME – NP (or ACCME-Non-Physician)** may be used to provide attendees other than MDs, DOs a certificate that documents their attendance, and indicates that the accredited provider offered *Category 1 AMA Physicians Recognition Award*™ CME credit for the course or activity. ACCME – Non-Physician refers to healthcare professionals other than physicians.

***Accreditation Council for Pharmacy Education (ACPE)***

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| ***Accreditation Council for Pharmacy Education logo*** | The VA Employee Education System is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education Program ***JA4008199-0000-21-604-L04-P***. This program is accredited for ***4*** contact hour(s). The Employee Education System maintains responsibility for the program. Continuing Pharmacy Education (CPE) credits will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive continuing pharmacy education credit, participants must attend 100% of the program and complete an evaluation form. CPE will be reported directly to participants’ NABP e-Profiles and State Boards. |

## American Nurses Credentialing Center (ANCC)

VHA Employee Education System designates this educational activity for 4 contact hours in continuing nursing education.

**Note:** ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

## Association of Social Work Boards (ASWB)

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| Association of Social Work Boards (ASWB) Approved Continuing Education (ACE)Logo | As a Jointly Accredited Organization, VHA Employee Education System is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. VHA Employee Education System maintains responsibility for this course. Social workers completing this course receive 4 Clinical continuing education clock hours. |

## New York State Education Department (NYSED) Social Work Board

The Department of Veterans Affairs, Employee Education System SW CPE is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0065.

Social workers will receive 4 continuing education clock hours for participating in this course.

# Statement of Participation

A certificate of completion will be awarded to participants and accreditation records will be on file at the U.S. Department of Veterans Affairs (Field Accreditation Services). In order to receive a certificate of completion from FAS, you must register in the TMS, attend 100% of the program and complete the evaluation as directed. After submission of your evaluation you will be sent a certification of completion via e-mail.

# Report of Training

It is the program participant’s responsibility to ensure that this training is documented in the appropriate location according to his/her locally prescribed process.

**Program Schedule**

Program Schedule Date: 5/6/2021

| **Time** | **Topic/Title of Content** | **Faculty** |
| --- | --- | --- |
| 12:00pm-12:05pm | Platform Review | Erica Gruber A-GNP |
| 12:05pm-12:15pm | Evolution | Thomas Edes MD  Chad Kessler MD |
| 12:15pm-12:20pm | Geriatric Emergency Department Core Team Intro | Erica Gruber A-GNP |
| 12:20pm-12:35pm | Funder Intro | Kevin Biese, MD |
| 12:35pm-12:45pm | Icebreaker/Cohort Status overview | Luna Ragsdale MD |
| 12:45pm-1:00pm | VA Geriatric Emergency Deparment Cohort Needs Assesment | Ula Hwang MD |
| 1:00pm-1:15pm | Break |  |
| 1:15pm-1:20pm | 27 Standard Operating Procedures/Guidelines | Erica Gruber A-GNP |
| 1:20pm-1:25pm | Frame Up | Ula Hwang MD |
| 1:25pm-1:35pm | Electronic Health records Templates | Ula Hwang MD |
| 1:35pm-1:40pm | Caregiver Support | Jamie Halaszynski LCSW |
| 1:40pm-1:50pm | Pharmacy Standardized Template/Polypharm | Pharm D  Kimberly Dickerson  Camille Vaughn, MD  Rachel Wilden |
| 1:50pm-2:00pm | Rounding and ambulate in ED | Kris Drager, MSN |
| 2:00pm-2:05pm | Pact Tool | Lisa Edwards, BSc |
| 2:05pm-2:15pm | ED Provider Quick Access Consult Menu | Erica Gruber A-GNP |
| 2:15pm-2:20pm | Tranportation | Erich Orik, MBA |
| 2:20pm-2:30pm | EM Directive aspect that support criteria | Chad Kessler. MD |
| 2:30pm-2:50pm | Tangible Workflows | Luna Ragsdale, MD |
| 2:50pm-3:00pm | Break |  |
| 3:00pm-3:30pm | Break out session | Ericka Gruber A-GNP |
| 3:30pm-4:00pm | Accredited sites/ Q & A | Ericka Gruber A-GNP |
| 4:00pm-4:30pm | Closeout Summary & Next steps | Ericka Gruber A-GNP |

# Faculty and Planning Committee Listing

\* Denotes planning committee member

+ Denotes faculty

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| --- | --- |
| \*Lauren Abbate, MD, PhD Director Rocky Mountain Regional VAMC Aurora, CO Planning Member for ACCME | +Kevin Biese, MD, MAT Co-Director, Division of Geriatric Emergency Medicine University of North Carolina Chapel Hill, NC |
| \*Kimberly Church, M Biotech, BS, B chem, BA Management Analyst Office of Geriatric and Extended Care Colorado Springs, CO | \*Kevin J. Corcoran, MD Director of Geriatric Emergency Medicine Syracuse VAMC Syracuse, IN |
| +Kimberly W. Dickerson, PharmD  Clinical Pharmacy Specialist  Central Arkansas VHS  Little Rock, AR  Panning Member for ACPE | +Kris Drager, MSN, RN, CNL, CEN Chief, Emergent, Transitional & MH Nursing William S Middleton Memorial VAMC Madison, WI |
| +Thomas E. Edes, MS, MS Director, Comprehensive Geriatrics & Palliative Care Washington DC VAMC Washington, DC | +Lisa Edwards, BSc, BA  Project Director  Veterans Affairs Greater Los Angeles VAMC  Los Angeles, CA |
| \*Mishelle Evans, MSW, BSc, LCSW  PACT Social Worker  RLR VAMC  Indianapolis, IN  Planning Member for ASWB & NYSED | \*Chad Gallien  Agent in Place  RLR VAMCE  Indianapolis, IN |
| \*+Erica Gruber, MSN, A-GNP, BCEN  National VA Geriatric ED Core Team Lead  RLR VAMC  Indianapolis, IN  Planning Member for ANCC | +Jamie Halaszynski, MSW, LCSW, BA  Supervisory Social Worker and VIST Coord  Butler VA Health Care System  Pittsburgh, PA |
| +Ula Hwang, MD, MPH  Professor, Department of Emergency Medicine  Yale University School of Medicine  New Haven, CT | +Chad Kessler, MD, MBA, MHPE, FACEP  National Director of Emergency Medicine  VHA Central Office  Washington, DC |
| \*Colleen McQuown, MD  Director Geriatric Emergency Medicine  Louis Stokes Cleveland VAMC  Cleveland, OH | +Erich Orik, MBA  Mobility Manager  RLR VAMC  Indianapolis, IN |
| +Luna Ragsdale, MD, MPH  Deputy Director, Emergency Medicine  Durham VAMC  Durham, NC | +Camille P. Vaughan, MD, MS  Atlanta Site Director, Birmingham/Atlanta VA GRECC  Emory School of Medicine  Atlanta, GA |
| +Rachel C. Wilden, PharmD  Clinical Pharmacy Specialist ED  VA Northeast Ohio HS  Cleveland, OH |  |

# Point of Contact for this Activity:

Erica Gruber

National VA Geriatric ED Core Team Lead

Erica.Gruber@va.gov

812-343-3552

Indianapolis, IN

Chad Gallien

Agent in Place

Chad.gallien@va.gov

317-988-4630

Indianapolis, IN

# Deadline Date

## Please register two weeks in advance of the activity. For tardy registration requests, please contact the AIP listed above.

# Cancellation Policy

Those individuals who have been accepted to attend and need to cancel log into TMS, hover over the registered title and withdraw themselves at least two weeks prior to the program.

# Accessibility Statement: (Reasonable Accommodation)

The U.S. Department of Veterans Affairs (Employee Education System) is committed to providing equal access to this meeting (or event) for all participants. If you need alternative formats or services because of a disability, please contact your AIP two weeks in advance of the activity.

# Disclosure Statement

The VA Employee Education System (EES) must ensure balance, independence, objectivity, and scientific rigor in all of its individually sponsored or jointly EES sponsored educational activities. All prospective faculty and planning committee members participating in an EES activity must disclose any relevant financial relationship or other relationship with: (a) the manufacturer(s) of any commercial product(s) and / or provider(s) of commercial services discussed in an educational presentation, and (b) any commercial supporters of the activity. All financial relationships include, but is not limited to, such things as personal receipt of grants or research support, employee or consultant status, stockholder, member of speakers’ bureau, within the prior 24 months. EES is responsible for collecting such information from prospective planners and faculty, evaluating the disclosed information to determine if a relevant financial relationship is present and, if a relevant financial relationship is present, to mitigate such relationship. Information regarding such disclosures and the mitigation of the relevant financial relationship for planners and faculty shall be provided to activity participants. When an unlabeled use of a commercial product or an investigational use not yet approved by the FDA for any purpose is discussed during an educational activity, EES shall require the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

The faculty and planning committee members reported that they had no relevant financial relationships with ineligible organization in any amount that occurred within the past 24 months that create a conflict of interest.

This activity includes no discussion of uses of FDA regulated drugs or medical devices which are experimental or off-label.

\* The ACCME defines “relevant financial relationships” as financial relationships in any amount occurring within the past 24 months that creates a conflict of interest.