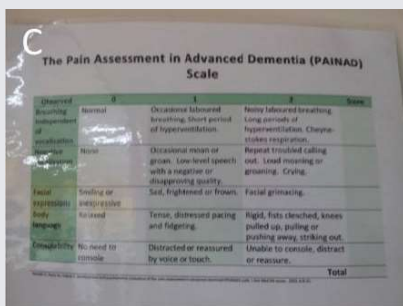
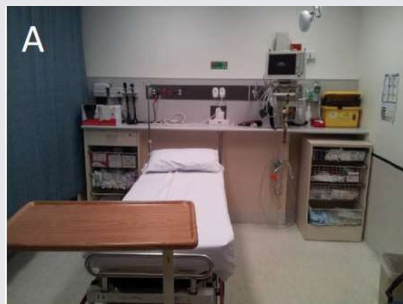


ASSESSING & IMPROVING THE EMERGENCY DEPARTMENT ENVIRONMENT FOR DEMENTIA PATIENTS

To aid in orientation and reduce patient stress, consider

- Clocks and calendars
- Natural lighting
- Glare-free, noise-reducing doors
- Clear signage for wayfinding
- Proximity to nursing station

Assess the ED environment for senior-friendly elements:



- (A)** Assessment of ED cubicle (e.g., the availability of working call bell, orientation cues, chairs for patient support persons).
- (B)** The availability of (inflated) pres-sure ulcer mattresses.
- (C)** Evidence of a standardized method to identify pain in patients with cognitive impairment (sign on wall in ED cubicle of one of the participating hospitals).
- (D)** The use of signs and symbols to communicate messages/information to ED patients

The content on this page is from the following publication:
 Schnitker LM, Martin-Khan M, Burkett E, et al. Structural Quality Indicators to Support Quality of Care for Older People With Cognitive Impairment in Emergency Departments. *Academic Emergency Medicine*. 2015;22(3):273-284.