

# Value-based Care and the Geriatric ED

#### **Expert Panel Webinar**

Monday, August 8, 2022 3:00-4:00 EST

#### Moderated by:



Don Melady, MD, MSc(Ed)
Emergency Physician
Mount Sinai Hospital, Toronto, Canada
GEDC Faculty

#### **EXPERT PANEL**



Megan Donovan, MBA
Principal Consultant,
Megan Donovan Consulting LLC



Kevin Biese, MD, MAT Emergency Physician University of North Carolina West Health Consultant



Adam Perry, MD
Geriatrician and Community ED Physician
Regional Medical Director, Dispatch Health



# What would be helpful to you to get complex older patients home from the ED without admission?

Options for patients that don't have a medical need for admission but are not safe to go back home without assistance

Thorough screening and referrals at ED

Multidisciplinary acute care followup at the home, for example, Hospital in Home programs Concise discharge planning

Doctors who specialize in Geriatrics in the ED

In-house resources: Social work, PT, Geriatric consults

Pre-discharge linkage to social services

Access to robust transparent home health services

How to establish a safe discharge to home health services





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#### **Our Vision**

A world where all emergency departments provide the highest quality of care for older patients

#### **Our Mission**

We bring best practice into action.

We transform and evaluate interdisciplinary best practice in geriatric emergency medicine, and then build and distribute practical, evidence-based clinical curriculum and quality improvement tools that support sustainable, quality care for older adults.

### **GEDC Partners**

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### Partnership

GEDC Partners work together to transform ED care of older adults; catalyze action at local and national levels to support these care transformations; and evaluate the impact of these new models of care for older people.

#### Join the GEDC

- Access to GEDC community
- Share best Geri ED practices
- Access to education tools
- Implementation tools and training
- Evaluation resources



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# Value-based Care and the Geriatric ED

#### **Expert Panel Webinar**

The Geriatric Emergency Department Collaborative August 8, 2022



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What question do you have for our panelists?



# Does your health care system participate in value-based care contracting?





### **Meet Your Expert Panel**







Megan Donovan, MBA

Kevin Biese, MD, MAT

Adam Perry, MD



### Value-based care in the real world

You're working in your local ED.

Mrs. Cado has had a fall and has broken her wrist. She lives independently but uses a walker for mobility

#### Two possibilities:

- Emerg doc: "let's just admit her and they'll figure out what to do with her upstairs."
- 2. Mrs. Cado: "Can you call my primary care team? They told me I was supposed to do that. The number is in my purse."



## Value Based Care: An Overview

Megan Donovan MBA





### What is Value-Based Care?

Value-Based Care is a healthcare reimbursement model that is based on **quality** of care rather than **quantity** of care.

# When did the idea of Value-Based Care begin?

#### 2006

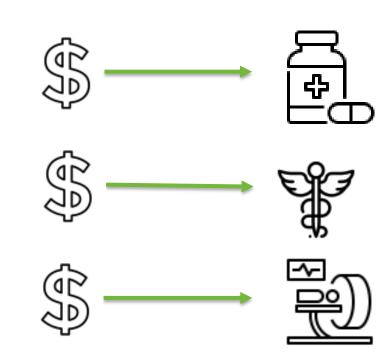
Michael Porter and Elizabeth Teisberg introduced the phrase "value-based care" in their book, *Redefining Health Care*.

They argued that healthcare systems should be organized in a way that compensates providers for delivering value to patients.

# Fee-for-Service is the traditional reimbursement model for doctors and hospitals

#### **FEE FOR SERVICE**

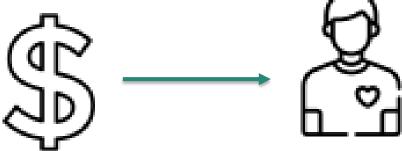
Care	Quantity
Payment	Tied to the amount of services provided
Incentivizes	Utilization of healthcare services, such as MRIs, ultrasounds, hospital admissions, etc.



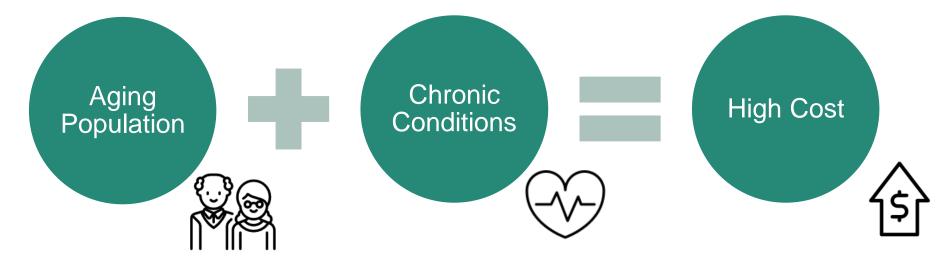
# Value-Based Care is a fundamentally different reimbursement model from Fee-for-Service.

#### **VALUE BASED CARE**

Care	Quality
Payment	Tied to positive patient outcomes
Incentivizes	Reducing spending; decrease avoidable hospitalizations; increase outpatient
	resources



### Why Value-Based Care?



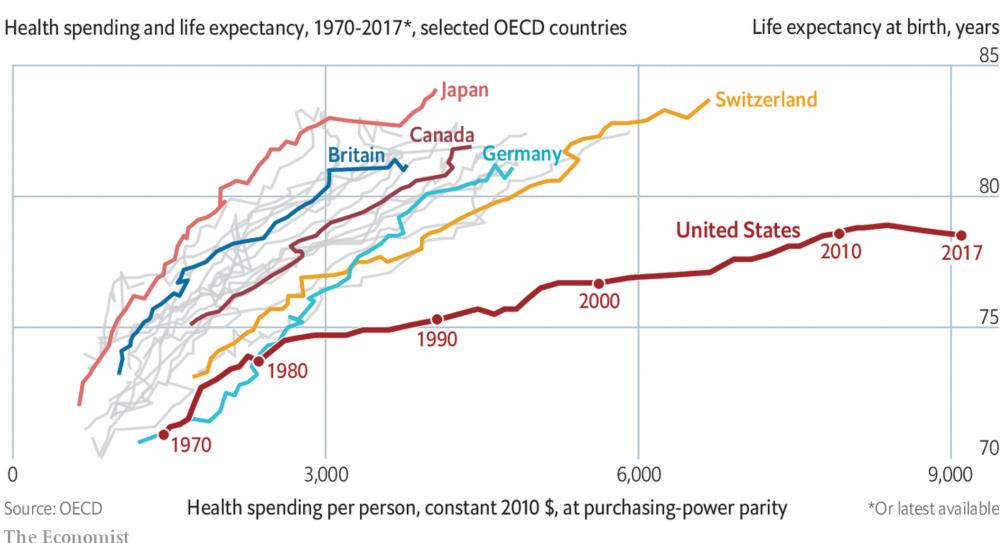
The U.S. aging population has grown by over a third (34.2%, 13,787,044) since 2010.12

As of 2014, 60% of American adults had at least one chronic condition and 42% had more than one.13

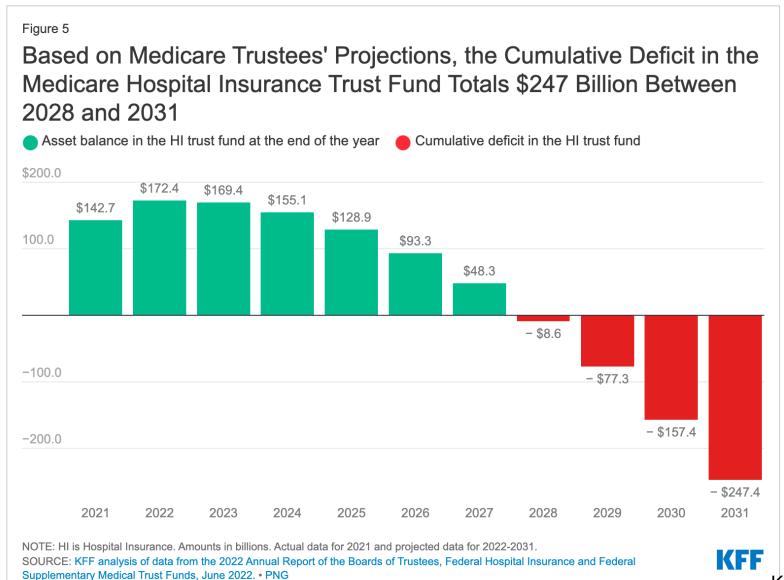
90% of the nation's \$4.1 trillion in annual health care expenditures are for people with chronic and mental health conditions.<sub>14</sub>

### High cost does not lead to better outcomes.

The U.S. does less with more.



## High cost is not sustainable for Medicare, the U.S. insurance program for people >65



PERFORMANCE-BASED PAYMENT

Payment based on achievement of certain quality metrics or completion of specific activities.



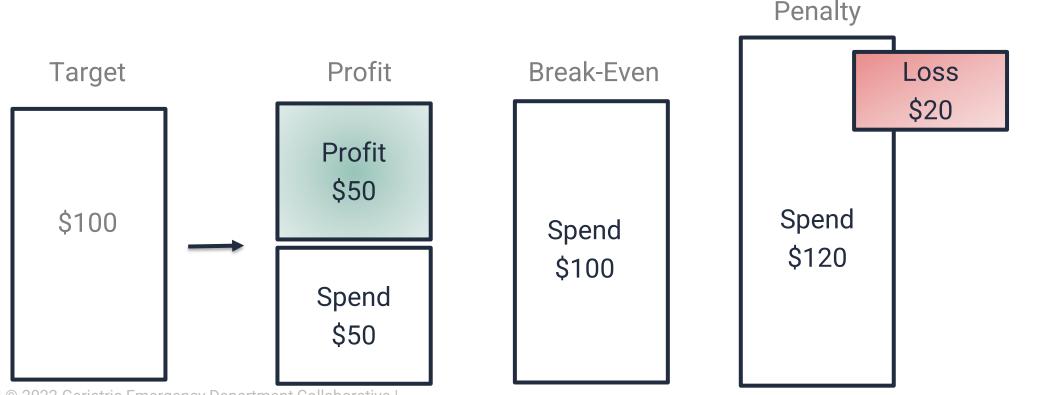
BUNDLED PAYMENT

Instead of paying for each individual service, (such as a hospital stay, an office visit, physical therapy), payments are lumped together (i.e., "bundled")



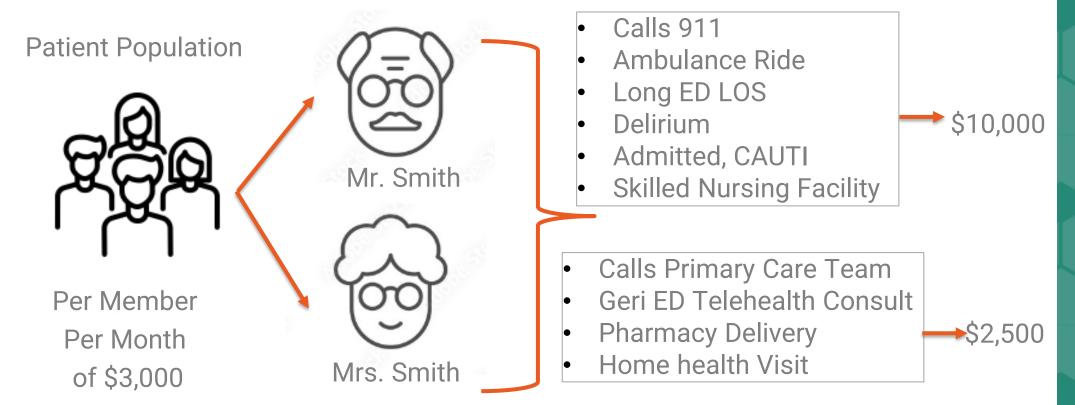
SHARED SAVINGS & RISK

Provider organization paid using the traditional fee-for-service model but at year's end, total spending is compared against a target. If spending is below target, provider keeps the difference. If spending is above the target, provider must pay a penalty.



#### **CAPITATION**

Provider organization receives a fixed payment (i.e., "per member, per month"), intended to pay for all individuals' care, regardless of what healthcare services they use.



# Value-Based Care is an overarching goal that can be implemented in two primary ways.



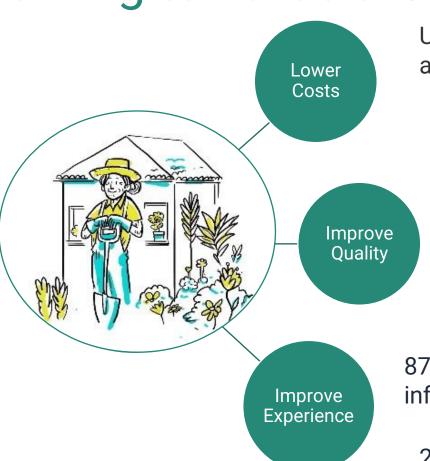


#### **MEDICAL HOME**

A care delivery model in which patient care is provided through a primary care physician.

government.

## Geriatric Emergency Departments and VBC organizations are working towards the same goals.



Up to 16.5% reduced risk of hospital admission, and 17.3% of readmission,

\$3,202 savings per Medicare beneficiary after 60 days<sub>8</sub>

Decreased odds of 30- and 60-day fallrelated ED revisit with PT services<sub>9</sub>

87.3% satisfaction with the clarity of discharge information and perceived wellbeing<sub>10</sub>

21 studies showcasing improved experience across a variety of interventions<sup>11</sup>

# One role of the ED in VBC is to reduce unnecessary admissions.

#### ED

60% of older adults admitted to hospital come **through** the ED<sub>1</sub>

ED makes decisions with tremendous cost implications (average admit >\$14,900 vs. discharge)₅

### **VBC**

Reduce Unnecessary Admissions

Connect to Services

Standardize Care

Lower odds of preventable ED visits<sub>2</sub>

High use of evidence-based care coordination strategies<sub>3</sub>

Improved preventative care quality performance<sub>4</sub>

# How will the move towards VBC impact you as an ED clinician?

- 1.) Growing pressure to not admit
  - 2.) Discharge to alternative settings of care
    - 3.) Work in multidisciplinary teams
  - 4. Identify VBC beneficiaries & collaborate
- 5.) Reorient physician and hospital compensation



NEW BLOG SERIES: Value based Care in Emergency Medicine-- an Overview

#### Co-ordination of Care

Educational Course developed in collaboration with the American Geriatrics Society

2 AMA PRA Category 1 Credits

#### Emergency Department Care Transition Programs— Value-Based Care Interventions That Need System-Level Support

Kevin Biese, MD, MAT<sup>1,2</sup>; Timothy A. Lash, MBA<sup>2,3</sup>; Maura Kennedy, MD, MPH<sup>4</sup>

> Author Affiliations | Article Information

JAMA Netw Open. 2022;5(5):e2213160. doi:10.1001/jamanetworkopen.2022.13160





### Main Messages



Value-based care is an increasingly important part of how healthcare is delivered – including in the ED.





There are four main models of Value-based care: performance-based payment; bundled payment; shared savings and risk; capitation.



EDs need to find their value-based care partners and establish strategies for easy connectivity.

Any change in healthcare requires leadership and advocacy.
This is your time to lead!



#### Creating a Geriatric Emergency **Department**

A Practical Guide

John G. Schumacher and Don Melady



A practical guide to getting started with lots of personal stories and resources from around the world

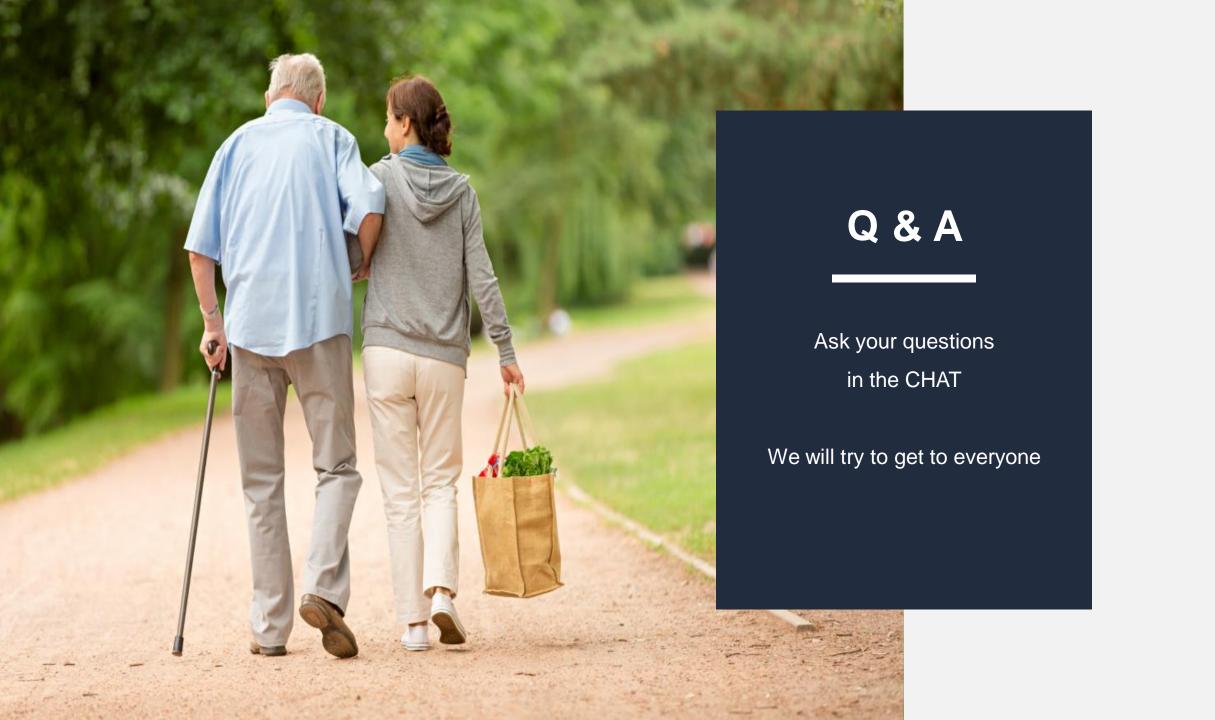
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