

Suggested Process and Outcome Measures to Track for ED-Delirium Program

| Domain | Measure and Definition | Rationale |
|---|---|---|
| Process Measures | | |
| Delirium Risk Assessment | Percentage of patients age 65 and older screened for delirium risk during triage or clinical evaluation | Assessment for delirium risk is the essential first step to identify older adults at high risk for delirium and for whom the delirium prevention protocol is indicated. |
| Delirium Prevention Protocol | Percentage of at-risk patients who had a delirium prevention protocol initiated | Providing prompt nonpharmacologic intervention to patients at high risk reduces the likelihood of adverse delirium outcomes, including functional decline, increased ED LOS, hospital costs, falls, and death. ² |
| Mobility | Percentage of at-risk patients who walked at least once per shift in ED | Mobility is a key intervention for prevention and management of delirium |
| Hydration | Percentage of at-risk patients who received adequate hydration (IV or PO) in ED | Dehydration is a leading risk factor for delirium in the ED. Attending to patient's fluid and nutritional status is key to prevention. |
| Non-Pharmacologic Management of Delirium | Percentage of patients with delirium who were managed with non-pharmacologic approaches for delirium symptoms or agitation | Non-pharmacologic management for delirium has demonstrated effectiveness for reducing agitation and delirium symptoms. |
| Use of Beers Criteria medications | Percentage of at-risk patients who received Beers Criteria medications | Goal is to reduce the percentage. Beers criteria medications are potentially inappropriate medications for older adults, and may increase the risk of delirium and other adverse outcomes. |
| Benzodiazepine Use | Percentage of patients with agitated delirium receiving a benzodiazepine (except in those with active benzodiazepine or alcohol use) | Goal is to reduce. Benzodiazepines increase the risk of delirium, functional/cognitive decline, falls, and other adverse outcomes in older adults. ⁴ |
| Antipsychotic Use | Percentage of patients with agitated delirium receiving an antipsychotic | Goal is to reduce. Antipsychotics are ineffective to treat delirium, may prolong delirium, increase the risk of functional/cognitive decline, falls, and other adverse outcomes in older adults. |
| Use of Physical Restraints and/or Bed-Chair Alarms | Percentage of patients at-risk or with delirium who were physically restrained or alarmed at any time during ED stay | Goal is to reduce. Use of physical restraints (or bed/chair alarms) is a precipitating factor for delirium. ³ |
| Outcome Measures | | |
| Emergency Department Length of Stay (LOS) | Number of hours/days spent in emergency department or observation unit | Goal is to reduce. Delirium increases ED LOS, and conversely, ED LOS greater than 10 hours is associated with a higher risk of delirium in older adults. ¹ |
| Emergency Department Discharge Disposition | Proportion of patients transferred to observation unit; transferred to floor; discharged home without services; discharged home with services; discharged to post-acute care or other setting | This measure allows for assessment of patient's status following ED visit. |

Other measures to consider: % with new delirium; transitional care received; discharge with delirium

1. Bo M, et al. Length of Stay in the Emergency Department and Occurrence of Delirium in Older Medical Patients. *J Am Geriatr Soc* 2016;64(5):1114-9.

2. Josephson SA, et al. Quality Improvement in Neurology: Inpatient and Emergency Care Quality Measure Set: Executive Summary. *Neurology* 2017;89.

3. Inouye SK, et al. Precipitating Factors for Delirium in Hospitalized Elderly Persons: Predictive Model and Interrelationship with Baseline Vulnerability. *JAMA* 1996;275(11):852-7.

4. American Geriatrics Society Beers Criteria Update Expert Panel. 2019 Updated AGS Beers Criteria for Potentially Inappropriate Medication Use in Older Adults. *JAGS* 2019;[Epub ahead of print]:1-21.

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