

## **Geriatric Emergency Management Nurses in the Geriatric ED**

#### **Expert Panel Webinar**

Monday, March 20, 2023 3:00-4:00PM EST

Moderated by:



Don Melady, MD, MSc(Ed) Emergency Physician Mount Sinai Hospital, Toronto, Canada GEDC Faculty

Sharing best practices and promising interventions in Geriatric Emergency Care



#### **EXPERT PANEL**

(Joan) Michelle Moccia, DNP, ANP-BC, GS-C Nurse Practitioner Avalon Physician Services Northville, MI



Pamela Martin, FNP-BC, APRN GS-C Nurse Practitioner Geriatric Emergency Department Yale New Haven Health New Haven, CT



Nana Asomaning, RN, MNScN(NP)
ED Patient Care Manager
Mount Sinai Hospital
Toronto, Canada



Aoife Dillon, ANP
Nurse Practitioner,
St. James Hospital
Dublin, Ireland



## What's the most important activity a GEM nurse can do?

196 Registrants from 12 countries



Assist with and ensure transitions of care

Screen: use general and specialized assessment tools

Support families and other caregivers

Coordination

Leadership

**Build Capacity** 

Identify vulnerabilities; establish appropriate pathways

Identify needs and issues beyond the medical

Advocate

Build Bridges with home-based care and other community care

**Educate ALL staff** 





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#### **Our Vision**

A world where all emergency departments provide the highest quality of care for older patients

#### **Our Mission**

We bring best practice into action.

We transform and evaluate interdisciplinary best practice in geriatric emergency medicine, and then build and distribute practical, evidence-based clinical curriculum and quality improvement tools that support sustainable, quality care for older adults.

### **Become a GEDC Member**

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### Membership

transform ED care of older adults; catalyze action at local and national levels to support these care transformations; and evaluate the impact of these new models of care for older people.

https://gedcollaborative.com/membership/application/

#### Join the GEDC

- Make your plan to become a GED
- Access to GEDC Community
- Participate in consulting services
- Access to education tools
- Implementation tools and training
- Evaluation resources



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# Geriatric Emergency Management Nurses in the Geriatric ED

#### **Expert Panel Webinar**

The Geriatric Emergency Department Collaborative

What question do you have for our panelists?







### Poll

Do you have a GEM nurse role in your ED?

- Yes (57%)52/92
- No (33%) 30/92
- Not Sure (11%) 10/92

## Meet Your Expert Panel



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## Take away points. Nana Asomaning

- 1. Incorporate your role at all levels. You need to be involved in the ED, but also at the program level, and at a senior organizational/executive levels. Find a mentor or champion.
- 2. Teams overlap. Perspectives of all team member vary and are unique. No perspective is *not* helpful. Focus on clarifying what *you* bring to the table.
- 3. Buy-in and adaptation require time and consistency. Collect cases and stories; and share them widely. Stories are often more helpful in making change than research. AND engage in research where possible to spread the model, successes, and opportunities.

## Take away points. Aoife Dillon

- 1. Address what matters most to the patient today identify treatments and supports to provide alternatives to admission
- 2. You have two luxuries: time and access. More *time* to assess and plan than almost anyone else. Arranging a durable discharge plan takes way longer than deciding to admit. More *access* to hospital ambulatory resources; multidisciplinary care; and voluntary support groups
- 3. Your job is to find and gain referral access to community and voluntary supports. They're out there! Avoiding hospital admission needs to involve services outside the hospital

## Take away points. Michelle Moccia

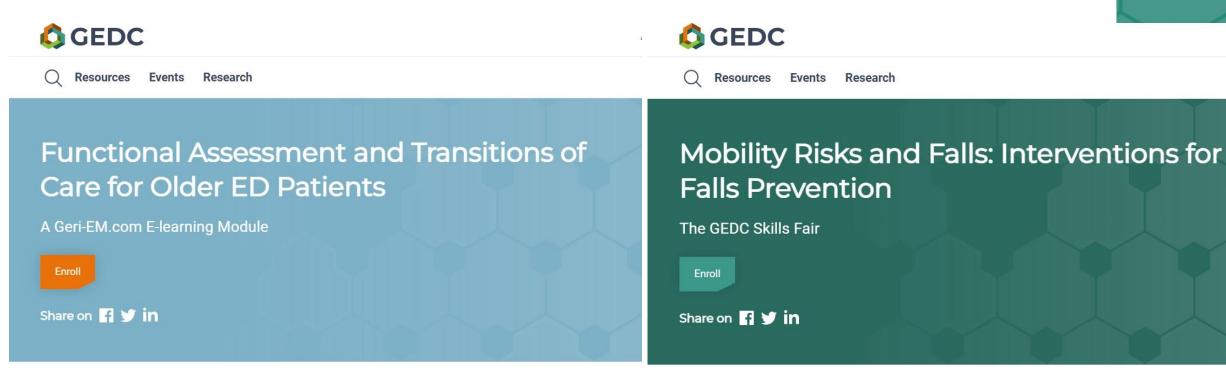
- 1. Community engagement is a big part of the job. It doesn't stop at the ED door: EMS/paramedics, seniors' communities, local businesses
- Commit to excellence. Join geriatric-focused (like the GEDC), consider accreditation as a driver of change, add research and QI projects to your offerings.
- 3. Engage your workforce through storytelling. Share success stories and good outcomes that people made happen during huddles *and* with senior leadership.

## Take away points. Pam Martin

- 1. Gather your team. You work with not just the ED interdisciplinary team but all stakeholders, department leaders, hospital leaders, community connections.
- 2. Start small. Determine what outcomes you want to impact. Decide how you demonstrate that impact
- 3. Education is not enough. People need to have processes in place that allow them to enact that education.

#### **Learn More: GEDC Resources**





https://gedcollaborative.com/course/functional-assessment-and-transitions-of-care/

https://gedcollaborative.com/course/int erventions-for-falls-prevention/



#### **GEDC Podcast Now Available!**



Geriatric EDs are about care, not space, Geriatric Transitional Care Nurses can help address the holistic, functional, and psychosocial needs of older patients in order to find alternatives to admission. In this episode of GEMCast, Dr. Christina Shenvi is joined by Dr. Ula Hwang and Pamela Martin to learn about the role of Geriatric Transitional Care Nurses and how they can be incorporated into an ED to improve care for older patients. <u>Ula Hwang</u> is a Professor of Emergency Medicine at Yale, her research focuses on improving the quality of care older adults receive in the ED. Pamela Martin is a Nurse Practitioner who has worked in geriatric emergency medicine for 10 years, she also has experience developing geriatric ED programs.

https://gedcollaborative.com/podcast/geriatric-transitional-care-nurses-and-how-they-could-help-your-ed/



#### Resources

#### Michelle's Resource Page

https://gedcollaborative.com/wp-content/uploads/2023/03/RESOURCES\_GEM.pdf

#### **Aoife's Resources**

Educational material developed by the European Task Force for Geriatric Emergency Medicine <a href="https://posters.geriemeurope.eu/">https://posters.geriemeurope.eu/</a>

Silver Book II: Holistic assessment of older people. A good practice guide developed by the British Geriatrics Society <a href="https://www.bgs.org.uk/resources/silver-book-ii-holistic-assessment-of-older-people">https://www.bgs.org.uk/resources/silver-book-ii-holistic-assessment-of-older-people</a>

#### **Other Presentation Links**

GEDC Falls Prevention: <a href="https://gedcollaborative.com/course/interventions-for-falls-prevention/">https://gedcollaborative.com/course/interventions-for-falls-prevention/</a>

GEDC Functional Assessment: <a href="https://gedcollaborative.com/course/functional-assessment-and-transitions-of-care/">https://gedcollaborative.com/course/functional-assessment-and-transitions-of-care/</a>
GEDC Podcast: <a href="https://gedcollaborative.com/podcast/geriatric-transitional-care-nurses-and-how-they-could-help-your-ed/">https://gedcollaborative.com/podcast/geriatric-transitional-care-nurses-and-how-they-could-help-your-ed/</a>

#### **Creating a Geri ED: A Practical Guide**

#### Creating a Geriatric Emergency Department

A Practical Guide

John G. Schumacher and Don Melady



A practical guide to getting started with lots of personal stories and resources from around the world

Available online through: Amazon and Cambridge University Press

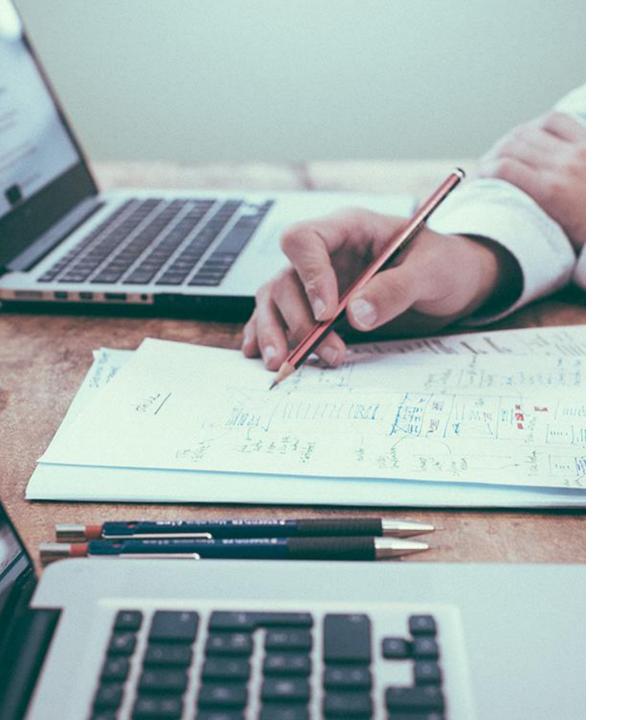
20% Discount Code for GFDC users if you purchase on the Cambridge site: **CGED2021** 



Scan QR Code

https://www.cambridge.org/core/books/creating-a-geriatricemergencydepartment/8A860CD9BADB4E1C1509BDB49B814159





OUR NEXT GEDC EXPERT PANEL WEBINAR

## **Re-framing Aging** in the Geriatric ED

May 15, 2023 3-4pm EST



Scan QR Code

Register now:

https://gedcollaborative.com/event/aging-in-the-geriatric-ed/



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